



Financial & Operational Trends – November, 2023

Net gain in construction value from Building Permit Reports:

	Current year:	One year ago:	Two years ago:
April 1 – October 31	\$39,449,159	\$43,207,561	\$41,431,033

Fire & Rescue Call Data:

Month	October 2023	2022	2021	2020
Total number of incidents	354	397	409	392
Percent fire calls	26%	20%	31%	46%
Percent calls downtown area*	75%	67%	75%	72%
Busiest time period by hour	12PM, 7PM	10AM,11AM,3PM	4PM,6PM,7PM,8PM	2PM,6PM,7PM
Percent of all calls 11pm to 7am	22%	22%	21%	17%
Number of critical care patients	23	25	39	24
Number multiple/back-to-back calls	106	97	147	119
Percent of multiple calls EMS	86%	70%	77%	80%
% of emergency responses within 6 min. response time (year-to-date)	82%	78%	78%	80%
Dates with more than 20 incidents	10/5(20)	10/7(22)	9/9(22),9/17(23),9/18(22)	9/30(22)
# of times working 3 or more calls	15	13	13	13
Total incidents year to date	3,831	3,848	3,628	3,293

*Downtown area covers N.Main St. to Elm St. to Union to Mechanic, and to the By-Pass

**Does not include multiple calls related to gas leaks

Public Assistance Data:

City Relief	2024	2023	2022	2021
Fiscal Year				
Jul	\$4,292	\$4,037	\$211	\$1,965
Aug	\$12,069	\$2,100	\$3,690	\$830
Sept	\$11,577	\$943	\$776	\$780
Oct	\$9,601	\$934	\$2,155	\$484
Nov		\$1,711	\$9,535	\$1,430
Dec		\$7,335	\$6,767	\$2,342
Jan		\$3,949	\$6,853	\$2,615
Feb		\$5,948	\$2,460	\$3,412
Mar		\$15,250	\$1,577	\$1,358
Apr		\$10,034	\$1,716	\$1,330
May		\$6,870	\$1,360	\$922
Jun		\$5,281	\$3,039	\$6,593
Gross Relief	\$37,539	\$64,392	\$40,139	\$24,061
Reimbursements/Liens/refunds	\$ 132	\$21,731	\$42,815	\$1,802
01-477-499-0000				
Net Cost of Welfare	\$37,407	\$42,661	-\$2,676	\$22,259

Laconia Police Department – Monthly Activity Highlights:

ACTIVITY	(October) THIS MONTH	CORRESPONDING MONTH LAST YEAR	TOTAL THIS YEAR TO DATE	TOTAL LAST YEAR TO DATE	TOTAL 2022	10 YEAR AVERAGE	% (+/-)
Calls for service (total)	1,993	2,229	20,917	19,907	23,638	22,774	3.79
- Park, Walk, Talk	102	118	1,025	168	429	N/A	N/A
- Extra Patrol	377	503	3,728	1,518	2,292	1,854	23.62
- Community Policing	6	28	125	111	158	144	9.72
Criminal offenses investigated	282	391	3,115	3,180	3,682	3,738	-1.50
Criminal off. cleared by arrest	171	208	1,888	1,980	2,303	2,213	4.07
Total # of physical arrests	87	101	968	1,094	1,269	1,374	-7.64
M/V – Stops	330	354	4,311	6,089	6,629	5,585	18.69
M/V – Summons	31	20	247	385	413	401	2.99
M/V – Written warnings	262	310	3,705	5,348	5,821	4,813	20.94
Accidents – Fatal	0	0	1	3	3	2	50.00
Accidents – Total	31	43	400	431	527	588	-10.37
Accidents w/injury	10	11	95	100	114	136	-16.18
Parking tags issued	13	11	709	1,711	1,809	1,594	13.49
DWI	5	4	45	52	64	75	-14.67
Intoxication	14	16	214	273	298	382	-21.99

October 2023: TYPE OF INCIDENT	# OF CALLS
Domestic disturbance	17
All other disturbances	44
Suicidal subjects	8
Attempted suicide	0
Suicide	0
Violation of restraining order	9
Barricaded subject	0

	# VOLUNTEER HRS
Volunteer Hours (LPD)	9
Volunteer Hours (VSU)	8
Victims Served	0

Property Tax Collection:

	July Warrant Amt.	Dec. Warrant Amt.	Collected thru	Percentage Collected
2016	\$ 20,785,170	\$ 21,260,229	\$20,304,864	10/31/2016
2017	\$ 21,075,701	\$ 21,895,151	\$20,697,989	10/31/2017
2018	\$ 21,442,154	\$ 23,765,321	\$20,950,800	10/31/2018
2019	\$ 22,563,270	\$ 23,935,265	\$22,253,870	10/31/2019
2020	\$ 23,203,364	\$ 23,612,210	\$22,825,815	10/31/2020
2021	\$ 23,395,524	\$ 24,960,538	\$23,160,596	10/31/2021
2022	\$ 24,369,326	\$ 26,785,934	\$23,868,949	10/31/2022
2023	\$ 25,820,772		\$25,342,754	10/31/2023

Motor Vehicle Registration:

Report as of Date: FISCAL YEAR	Through 10/31/2023 BUDGET	Year to date Revenue	Municipal Transportation Revenue	Total Motor Vehicle Revenue	% of Budget
2019	\$2,875,000	\$899,747	\$31,380	\$931,127	32%
2020	\$3,085,000	\$965,299	\$33,045	\$998,344	32%
2021	\$3,150,000	\$1,052,496	\$33,750	\$1,086,246	34%
2022	\$3,270,000	\$1,044,161	\$35,410	\$1,079,571	33%
2023	\$3,500,000	\$1,191,128	\$35,645	\$1,226,773	35%
2024	\$3,600,000	\$1,207,362	\$36,145	\$1,243,507	35%

OVERTIME BY DEPARTMENT FY24			As of: 10/31/2023															
	Budget	July	August	September	October	November	December	January	February	March	April	May	June	YTD Total	% Used	PRIOR YR YTD EXP	PRIOR YR TOTAL EXP	
01-403-105-0000	FINANCE	500	111	109	28	14	-	-	-	-	-	-	-	261	52.24%	297	1,071	
01-404-105-0000	LICENSE	100	-	-	-	-	-	-	-	-	-	-	-	0	0.00%	-	31	
01-405-105-0000	PLANNING	3,600	323	222	381	379	-	-	-	-	-	-	-	1,305	36.25%	1,351	3,924	
01-407-105-0000	CODE	1,000	9	9	17	-	-	-	-	-	-	-	-	36	3.56%	30	219	
01-411-105-0000	ASSESSING	-	48	-	8	-	-	-	-	-	-	-	-	56	0.00%	61	155	
01-415-105-0000	CITY CLERK	2000	9	99	89	212	-	-	-	-	-	-	-	409	20.47%	683	1,849	
POLICE																		
01-437-101-0050	Misc. Overtime	70000	4,744	2,479	6,036	4,957	-	-	-	-	-	-	-	18,216		5,757	45,848	
01-437-101-0051	Holiday OT	-	7,372	-	6,183	6,574	-	-	-	-	-	-	-	20,129		23,290	80,068	
01-437-101-0052	Incident OT	-	821	484	699	1,433	-	-	-	-	-	-	-	3,438		6,189	14,007	
01-437-101-0053	Court OT	-	1,073	1,646	1,452	642	-	-	-	-	-	-	-	4,813		7,223	21,918	
01-437-101-0054	Shift Coverage OT	-	7,362	9,859	12,462	12,438	-	-	-	-	-	-	-	42,120		46,285	109,441	
	TOTAL	70,000	21,372	14,468	26,832	26,044	-	88,716	126.74%	88,743	271,282							
FIRE																		
01-445-105-0000	Extra Duty Coverage	90,000	17,448	15,763	17,920	29,587	-	-	-	-	-	-	-	80,718	89.69%	142,195	347,785	
01-445-106-0000	Sick Hurt Coverage	80,000	11,665	2,247	9,369	7,676	-	-	-	-	-	-	-	30,956	38.70%	13,153	70,818	
01-445-106-0001	Personal Time Coverage	70,000	3,488	11,236	7,803	3,814	-	-	-	-	-	-	-	26,341	37.63%	22,810	48,805	
01-445-107-0000	Holiday Pay	132,000	13,660	-	14,657	14,042	-	-	-	-	-	-	-	42,359	32.09%	38,670	141,663	
01-445-108-0000	Vacation Coverage	139,000	13,596	13,455	19,995	13,911	-	-	-	-	-	-	-	60,957	43.85%	47,202	135,724	
	TOTALS	511,000	59,857	42,700	69,743	69,031	-	241,331	47.23%	264,030	744,794							
01-477-105-0000	WELFARE	500	56	-	29	10	-	-	-	-	-	-	-	95	19.03%	91	376	
01-479-105-0000	PARKS & RECREATION	10,000	376	126	316	193	-	-	-	-	-	-	-	1,011	10.11%	1,182	4,531	
01-493-105-0000	SOLID WASTE	10,000	1,421	2,960	2,039	1,665	-	-	-	-	-	-	-	8,086	80.86%	5,625	20,074	
PUBLIC WORKS																		
01-500-105-0004	Striping	-	-	-	528	-	-	-	-	-	-	-	-	528		-	-	
01-500-105-0006	Office	5700	562	566	859	593	-	-	-	-	-	-	-	2,578		2,929	8,741	
01-500-105-0007	Road Maintenance	13300	1,153	1,696	2,016	834	-	-	-	-	-	-	-	5,699		6,403	20,208	
01-502-105-0001	Winter Maintenance	3100	-	-	-	-	-	-	-	-	-	-	-	-		-	4,676	
01-502-105-0003	Plowing	65300	-	-	-	-	-	-	-	-	-	-	-	-		-	98,671	
01-502-105-0004	OT - Temp Plowing	-	-	-	-	-	-	-	-	-	-	-	-	-		-	-	
01-502-105-0005	Sanding/Salting	-	-	-	-	-	-	-	-	-	-	-	-	-		-	-	
01-505-105-0000	City Engineering	7600	567	542	1,610	1,036	-	-	-	-	-	-	-	3,754		2,545	11,507	
01-507-105-0000	Drain Maintenance	0	-	111	-	-	-	-	-	-	-	-	-	111		-	137	
01-510-105-0000	Parking/Traffic Control	0	-	-	-	-	-	-	-	-	-	-	-	-		134	134	
01-513-105-0000	Signs	-	-	-	-	-	-	-	-	-	-	-	-	-		-	-	
01-514-105-0000	Parking Garage	-	-	-	-	-	-	-	-	-	-	-	-	-		-	-	
	TOTALS	95,000	2,282	2,914	5,013	2,462	-	12,672	13.34%	12,011	144,075							
SANITARY SEWER																		
90-409-105-0000	WRBP	5600	368	251	909	307	-	-	-	-	-	-	-	1,834		3,195	10,068	
90-421-105-0000	Sewer Maintenance	10675	320	108	144	-	-	-	-	-	-	-	-	572		1,250	5,687	
	TOTALS	16,275	688	359	1,052	307	-	2,406	14.78%	4,444	15,756							
EMS - AMBULANCE																		
91-445-105-0000	Extra Duty Coverage	61,000	6,182	6,345	3,655	13,572	-	-	-	-	-	-	-	29,753	48.78%	66,696	140,160	
91-445-106-0000	Sick Hurt Coverage	46,000	946	1,727	1,154	2,234	-	-	-	-	-	-	-	6,061	13.18%	6,144	12,209	
91-445-106-0001	Personal Time Coverage	24,500	2,591	521	-	-	-	-	-	-	-	-	-	3,112	12.70%	1,409	5,074	
91-445-107-0000	Holiday Pay	22,200	1,607	-	2,066	1,793	-	-	-	-	-	-	-	5,467	24.62%	6,825	20,269	
91-445-108-0000	Vacation Coverage	35,000	4,330	1,722	2,315	2,578	-	-	-	-	-	-	-	10,945	31.27%	11,679	21,456	
	TOTALS	188,700	15,656	10,315	9,190	20,177	-	55,337	29.33%	92,753	199,168							
	GRAND TOTAL	908,675	102,207.69	74,282.16	114,736.94	120,493.73	-	411,721	45.31%	471,300	1,407,304							

Parks & Recreation Facility Use Requests:

	2023-24	2022-23	2021-22	2020-21	2019-20	2018-19	2017-18	2016-17	2015-16
July	2	9	8	5	10	24	18	4	3
August	4	7	8	9	10	10	15	11	18
September	14	2	4	7	7	4	3	5	4
October	4	3	8	7	10	6	4	7	5
November		6	3	7	3	3	4	2	6
December		0	0	0	0	0	0	0	4
January		6	4	0	11	11	6	5	9
February		15	11	9	10	6	6	8	13
March		9	15	6	4	8	11	12	9
April		10	14	19	8	5	8	13	8
May		16	8	13	3	9	12	2	8
June		10	9	13	8	1	3	6	11
Total	24	93	92	95	84	87	90	75	98

Pending Grievances Summary:

Date of Grievance	Union	Subject	Status	Cost thru 10/31/23
			None	

Impact Fee Revenues:

	Total Revenue as of 6/30/2023	Revenue Year-to-Date	Transfer Out FY23 Year-to-date	Total Revenue as of 10/31/23
School	\$138,111.96	\$14,890.01	\$0.00	\$153,001.97
Police	\$12,811.47	\$927.83	\$0.00	\$13,739.30
Fire	\$3,402.57	\$2,083.91	\$0.00	\$5,486.48
Parks	\$33,798.92	\$3,340.93	\$0.00	\$37,139.85
Roads	\$38,304.67	\$2,748.00	\$0.00	\$41,052.67
Library	\$22,408.84	\$1,770.73	(\$3,858.43)	\$20,321.14
Total Impact Fees Collected	\$248,838.43	\$25,761.41	(\$3,858.43)	\$270,741.41

Reserve Fund Balances:

	Balance as of 10/31/23
CITY	
Non-Capital Reserve Account	\$152,817.36
Accrued Leave Reserve Account	\$306,599.93
Health Insurance Stabilization Account	\$179,966.19
Winter Maintenance Reserve Account	\$171,782.38
Welfare Reserve	\$53,009.32
Parking Kiosk Reserve	\$15,570.95
LED Light Replacement Reserve	\$41,522.53
Motorcycle Week Account	\$14,254.44
SCHOOL	
Special Education Reserve	\$1,068,562.97
School Construction	\$2,569,482.61
School Health Insurance Stabilization	\$632,922.80
Education Stabilization	\$1,277,153.04

Tax Increment Financing Balances:

	Balance as of 10/31/23
Downtown	\$1,195,931.52
Lakeport	\$79,018.00
Weirs	\$122,532.09

Codes Office Statistics:

	Building permits issued	Building/Code inspections	Demo permits issued	Property maintenance action
October 2023	77	121	0	10 new, 14 carried over
October 2022	90	88	0	

YTD Building Permits (7/1/23 – 10/31/2023): 253

YTD Building Permits (7/1/22 – 10/31/2022): 288

October 2023 Short Term Rental Inspections: 3

October 2022 Short Term Rental Inspections: 4

Boat Taxes:

Report as of Date:	Through 10/31/2023		
FISCAL YEAR	BUDGET	Year to date Revenue	% of Budget
2019	\$85,000	\$16,191	19.0%
2020	\$90,000	\$29,396	32.6%
2021	\$100,000	\$32,239	32.2%
2022	\$110,000	\$26,984	24.5%
2023	\$120,000	\$24,516	20.4%
2024	\$120,000	\$27,254	22.7%

	General Fund Revenues*			General Fund Expenditures		
			Realized as of 10/31/2022			Realized as of 10/31/2023
	Budgeted	Amount		Budgeted	Amount	
2020	\$ 8,499,359	\$1,972,560	23.2%	\$31,450,111	\$8,724,352	27.7%
2021	\$ 8,699,290	\$2,925,599	33.6%	\$31,504,853	\$11,127,226	35.3%
2022	\$ 9,026,499	\$2,555,441	28.3%	\$32,502,933	\$9,641,254	29.7%
2023	\$ 10,991,625	\$3,237,858	29.5%	\$32,527,791	\$10,494,981	32.3%
2024	\$ 10,821,135	\$3,376,924	31.2%	\$35,091,538	\$11,867,174	33.8%

* Does not include property tax collections noted elsewhere in this report

EMS Billing History:

Laconia Fire Department EMS Billing Report								
Month 2023-24	# of Trips 2023-24 Billable	Gross Charge	Net Charge	% Billable	Write Offs	Payments	Net Collected	Balance Due
Jul	239	\$278,135.00	\$153,218.94	55%	\$1,147.50	\$76,427.09	50%	\$75,644.35
Aug	248	\$271,275.00	\$163,906.03	60%	\$2,470.00	\$56,231.70	34%	\$105,204.60
Sep	215	\$222,679.00	\$136,218.74	61%	\$900.00	\$32,740.00	24%	\$102,578.74
Oct	171	\$185,768.00	\$118,806.52	64%	\$0.00	\$5,095.53	4%	\$113,710.99
Nov								
Dec								
Jan								
Feb								
Mar								
Apr								
May								
June								
Totals	873	\$957,857.00	\$572,150.23	60%	\$4,517.50	\$170,494.32	29%	\$397,138.68

Laconia Fire Department EMS Billing Report

Month 2022-23	Total # Ambulance Responses 2021-22 EMS & Fire	# of Trips 2021-22 Billable	Total # Ambulance Responses 2022-23 EMS & Fire	# of Trips 2022-23 Billable	Gross Charge	Net Charge	% Billable	Write Offs	Payments	% of Payments to Net Charge	Balance Due
Jul	377	285	365	254	\$275,735.00	\$132,193.67	47%	\$23,015.41	\$75,251.71	56%	\$32,187.23
Aug	411	295	318	224	\$267,787.00	\$137,629.90	51%	\$32,011.40	\$74,946.94	56%	\$27,539.77
Sep	334	249	311	224	\$249,489.00	\$124,057.28	49%	\$31,834.54	\$63,355.31	49%	\$26,592.92
Oct	374	276	316	237	\$270,037.00	\$134,821.76	50%	\$27,501.15	\$73,196.45	58%	\$30,835.92
Nov	355	266	297	218	\$227,478.00	\$113,914.92	49%	\$27,317.91	\$55,092.72	47%	\$23,627.74
Dec	325	247	329	238	\$276,909.00	\$135,067.02	48%	\$23,008.79	\$77,639.62	60%	\$31,668.75
Jan	333	220	354	253	\$295,585.00	\$156,091.16	53%	\$3,000.00	\$85,939.66	50%	\$58,438.78
Feb	280	215	285	189	\$219,803.00	\$107,359.01	47%	\$3,420.00	\$62,065.95	56%	\$36,038.19
Mar	272	196	301	217	\$240,620.00	\$127,469.73	55%	\$2,980.78	\$63,861.52	47%	\$57,722.18
Apr	295	211	292	196	\$224,444.00	\$125,292.47	56%	\$350.00	\$42,510.35	30%	\$80,433.51
May	319	232	354	232	\$253,178.00	\$141,931.23	55%	\$1,700.00	\$47,408.77	30%	\$90,602.10
June	335	260	357	163	\$177,327.00	\$117,824.31	66%	\$1,500.00	\$6,411.41	4%	\$109,728.85
Totals	4010	2952	3879	2645	\$2,978,392.00	\$1,553,652.46	52%	\$177,639.98	\$727,680.41	47%	\$605,415.94