



Financial & Operational Trends – December, 2024

Net gain in construction value from Building Permit Reports:

	Current year:	One year ago:	Two years ago:
April 1 – November 30	\$43,917,806	\$52,126,070	\$43,028,110

Fire & Rescue Call Data:

Month	November 2024	2023	2022	2021
Total number of incidents	339	363	371	411
Percent fire calls	22%	20%	21%	14%
Percent calls downtown area*	62%		56%	55%
Busiest time period by hour	11AM, 12PM, 1PM	10AM, 1PM	11AM, 6PM, 6PM	10AM, 4PM, 6PM
Percent of all calls 11pm to 7am	19%	20%	21%	21%
Number of critical care patients	20	18	21	30
Number multiple/back-to-back calls	143	89	84	94
Percent of multiple calls EMS	84	80%	83%	86%
% of emergency responses within 6 min. response time (year-to-date)	82%	78%	79%	80%
Dates with more than 20 incidents	0	11/17 (24)	11/20 (20)	11/12 (22)
# of times working 3 or more calls	12	8	10	7
Total incidents year to date	3,963	4194	4498	4022

*Downtown area covers N.Main St. to Elm St. to Union to Mechanic, and to the By-Pass

**Does not include multiple calls related to gas leaks

General Assistance Data												
Vouchers	July	August	Sept.	October	Nov.	Dec.	Jan.	Feb.	March	April	May	June
Shelter	13	16	13	10	12							
Rent	7	7	8	12	7							
Utilities	3	1	1	3	4							
Burial	0	2	0	1	0							
Transportation	1	3	3	1	0							
Other	1	0	1	0	0							
TOTAL	25	29	26	27	23							
Expense	\$18,405	\$20,668	\$23,602	\$20,999	\$18,818							
Exp./Voucher	\$736.20	\$712.69	\$907.77	\$777.74	\$818.19							

Voucher Expense Summary							
	2025YTD	2024	2023	2022	2021	2020	2019
Gross Relief	\$102,492	\$141,944	\$64,392	\$40,139	\$24,061	\$33,378	\$66,569
Reimb./Liens/Refunds	-\$2,110	-\$2,062	-\$21,731	-\$42,815	-\$1,802	\$6,190	\$691
Net Assistance Cost	\$100,382	\$139,882	\$42,661	-\$2,676	\$22,259	\$39,568	\$67,260

Laconia Police Department – Monthly Activity Highlights:

ACTIVITY	(November) THIS MONTH	CORRESPONDING MONTH LAST YEAR	TOTAL THIS YEAR TO DATE	TOTAL LAST YEAR TO DATE	TOTAL 2023	10 YEAR AVERAGE	% (+/-)
Calls for service (total)	2,322	1,979	23,280	22,896	25,024	22,971	8.94%
- Park, Walk, Talk	162	113	1,349	1,138	1223	N/A	0.00%
- Extra Patrol	651	339	4,613	4,067	4,473	2,015	121.98%
- Community Policing	7	15	122	140	175	160	9.50%
Criminal offenses investigated	276	251	3,483	3,393	3,696	3,712	-0.43%
Criminal off. cleared by arrest	162	160	2,126	2,056	2,283	2,229	2.43%
Total # of physical arrests	93	94	1,063	1,052	1,219	1,346	-9.47%
M/V – Stops	1,598	1,156	13,052	12,237	5,276	5,564	-5.17%
M/V – Summons	23	27	410	278	311	378	-17.67%
M/V – Written warnings	197	391	3,806	4,124	4,544	4,782	-4.97%
Accidents – Fatal	0	0	1	1	1	2	-38.89%
Accidents – Total	30	37	406	437	461	577	-20.15%
Accidents w/injury	3	10	88	105	108	134	-19.13%
Parking tags issued	136	17	1,356	726	819	1,520	-46.12%
DWI	0	3	32	48	49	69	-29.36%
Intoxication	11	13	209	228	242	351	-31.13%

November 2024: TYPE OF INCIDENT	# OF CALLS
Domestic disturbance	15
All other disturbances	67
Suicidal subjects	2
Attempted suicide	0
Suicide	0
Violation of restraining order	6
Barricaded subject	0

	# VOLUNTEER HRS
Volunteer Hours (LPD)	0
Volunteer Hours (VSU)	8
Victims Served	0

Property Tax Collection:

	July Warrant Amt.	Dec. Warrant Amt.	Collected thru	Percentage Collected
2016	\$ 20,785,170	\$ 21,260,229	\$ 20,621,475	49.05%
2017	\$ 21,075,701	\$ 21,895,151	\$ 20,902,241	48.64%
2018	\$ 21,442,154	\$ 23,765,321	\$ 20,983,386	46.42%
2019	\$ 22,563,270	\$ 23,935,265	\$ 26,526,330	57.05%
2020	\$ 23,203,364	\$ 23,612,210	\$ 23,512,286	50.22%
2021	\$ 23,395,524	\$ 24,958,361	\$ 25,638,552	53.02%
2022	\$ 24,369,326	\$ 26,785,934	\$ 24,826,967	48.53%
2023	\$ 25,820,772	\$ 29,177,322	\$ 26,704,916	48.56%
2024	\$ 27,640,341		\$ 27,008,610	97.71%

OVERTIME BY DEPARTMENT FY25

As of :

11/30/2024

	Budget	July	August	September	October	November	December	January	February	March	April	May	June	YTD Total	% Used	PRIOR YR YTD EXP	PRIOR YR TOTAL EXP
01-403-105-0000	FINANCE	500	16	95	216	75	286	-	-	-	-	-	-	688	137.57%	289	1,043
01-404-105-0000	LICENSE	100	-	-	-	-	-	-	-	-	-	-	-	0.00%	-	-	163
01-405-105-0000	PLANNING	4,000	176	186	280	196	262	-	-	-	-	-	-	1,100	27.50%	1,529	3,580
01-407-105-0000	CODE	800	-	18	-	9	-	-	-	-	-	-	-	27	3.40%	36	128
01-411-105-0000	ASSESSING	-	-	18	-	9	46	-	-	-	-	-	-	74	0.00%	56	72
01-415-105-0000	CITY CLERK	2000	71	96	1,004	209	1,617	-	-	-	-	-	-	2,998	149.91%	725	2,276
POLICE																	
01-437-101-0050	Misc. Overtime	150000	642	1,485	5,596	8,571	(3,677)	-	-	-	-	-	-	12,617		17,149	26,752
01-437-101-0051	Holiday OT		10,631	-	7,519	8,971	5,696	-	-	-	-	-	-	32,817		24,483	68,403
01-437-101-0052	Incident OT		2,715	2,760	1,845	341	323	-	-	-	-	-	-	7,986		4,149	11,549
01-437-101-0053	Court OT		1,608	1,835	1,603	1,625	4,906	-	-	-	-	-	-	11,577		6,328	18,348
01-437-101-0054	Shift Coverage OT		6,051	12,344	5,380	6,997	12,670	-	-	-	-	-	-	43,441		55,164	113,491
	TOTAL	150,000	21,647	18,425	21,942	26,506	19,919	-	-	-	-	-	-	108,438	72.29%	107,272	238,543
FIRE																	
01-445-105-0000	Extra Duty Coverage	95,000	33,747	49,760	21,591	23,830	37,589	-	-	-	-	-	-	166,517	175.28%	113,050	275,144
01-445-106-0000	Sick Hurt Coverage	80,000	6,533	20,778	12,228	12,208	21,613	-	-	-	-	-	-	73,360	91.70%	44,933	194,353
01-445-106-0001	Personal Time Coverage	70,000	10,554	10,953	8,330	4,699	7,917	-	-	-	-	-	-	42,453	60.65%	32,736	82,294
01-445-107-0000	Holiday Pay	132,000	17,038	-	14,643	14,248	16,912	-	-	-	-	-	-	62,841	47.61%	58,438	163,629
01-445-108-0000	Vacation Coverage	139,000	24,398	23,494	11,588	6,749	13,916	-	-	-	-	-	-	80,146	57.66%	70,498	153,166
	TOTALS	516,000	92,270	104,985	68,380	61,735	97,948	-	-	-	-	-	-	425,317	82.43%	319,655	868,585
01-477-105-0000	WELFARE	500	20	11	-	-	-	-	-	-	-	-	-	30	6.01%	95	154
01-479-105-0000	PARKS & RECREATION	10,000	446	109	443	567	488	-	-	-	-	-	-	2,053	20.53%	1,299	7,351
01-493-105-0000	SOLID WASTE	10,000	1,501	2,238	1,607	1,931	2,261	-	-	-	-	-	-	9,539	95.39%	9,934	24,884
PUBLIC WORKS																	
01-500-105-0004	Striping	-	-	-	-	270	-	-	-	-	-	-	-	270		528	528
01-500-105-0006	Office	7320	593	741	593	653	925	-	-	-	-	-	-	3,504		3,171	8,072
01-500-105-0007	Road Maintenance	24400	851	1,374	1,337	3,151	2,683	-	-	-	-	-	-	9,395		11,434	25,981
01-502-105-0001	Winter Maintenance	0	-	-	-	-	-	-	-	-	-	-	-	-		-	-
01-502-105-0003	Plowing	79300	-	-	-	-	-	-	-	-	-	-	-	-		69	72,006
01-502-105-0004	OT - Temp Plowing	-	-	-	-	-	-	-	-	-	-	-	-	-		-	-
01-502-105-0005	Sanding/Salting	-	-	-	-	-	-	-	-	-	-	-	-	-		-	-
01-505-105-0000	City Engineering	10980	166	12	35	24	259	-	-	-	-	-	-	497		4,625	9,340
01-507-105-0000	Drain Maintenance	0	-	-	-	-	-	-	-	-	-	-	-	-		130	130
01-510-105-0000	Parking/Traffic Control	0	-	-	-	-	-	-	-	-	-	-	-	-		-	-
01-513-105-0000	Signs	-	-	-	-	-	-	-	-	-	-	-	-	-		-	-
01-514-105-0000	Parking Garage	-	-	-	-	-	-	-	-	-	-	-	-	-		-	-
	TOTALS	122,000	1,610	2,126	1,965	3,828	3,867	-	-	-	-	-	-	13,666	11.20%	19,957	116,058
SANITARY SEWER																	-
90-409-105-0000	WRBP	5000	574	359	608	790	2,134	-	-	-	-	-	-	4,465		2,540	6,463
90-421-105-0000	Sewer Maintenance	10000	19	10	-	37	-	-	-	-	-	-	-	66		572	895
	TOTALS	15,000	593	369	608	828	2,134	-	-	-	-	-	-	4,531	30.21%	3,112	7,359
EMS - AMBULANCE																	-
91-445-105-0000	Extra Duty Coverage	71,000	14,603	8,875	8,700	7,962	32,836	-	-	-	-	-	-	72,976	102.78%	35,244	86,760
91-445-106-0000	Sick Hurt Coverage	46,000	2,207	-	3,201	-	-	-	-	-	-	-	-	5,408	11.76%	7,159	15,316
91-445-106-0001	Personal Time Coverage	24,500	950	602	486	1,179	3,460	-	-	-	-	-	-	6,678	27.26%	4,737	7,698
91-445-107-0000	Holiday Pay	23,000	1,592	-	1,999	1,965	1,582	-	-	-	-	-	-	7,138	31.03%	7,290	18,287
91-445-108-0000	Vacation Coverage	35,000	4,268	3,811	741	8,561	3,325	-	-	-	-	-	-	20,705	59.16%	12,093	15,916
	TOTALS	199,500	23,620	13,288	15,127	19,667	41,204	-	-	-	-	-	-	112,905	56.59%	66,523	143,977
92-401-105-0001	INTERNAL SERVICE	5,000	415	330	653	1,684	302	-	-	-	-	-	-	3,384	67.67%	2,407	5,739
	GRAND TOTAL	1,035,400	142,383	142,295	112,225	117,243	170,333	-	-	-	-	-	-	684,749	66.13%	532,888	1,419,909

Motor Vehicle Registration:

Report as of Date: FISCAL YEAR	Through 11/30/2024 BUDGET	Year to date Revenue	Municipal Transportation Revenue	Total Motor Vehicle Revenue	% of Budget
2019	\$2,875,000	\$1,244,782	\$39,180	\$1,283,962	44.7%
2020	\$3,085,000	\$1,236,698	\$40,435	\$1,277,133	41.4%
2021	\$3,150,000	\$1,315,035	\$41,225	\$1,356,260	43.1%
2022	\$3,270,000	\$1,420,345	\$43,335	\$1,463,680	44.8%
2023	\$3,500,000	\$1,456,060	\$42,835	\$1,498,895	42.8%
2024	\$3,600,000	\$1,442,741	\$43,855	\$1,486,596	41.3%
2025	\$3,700,000	\$1,479,354	\$43,905	\$1,523,259	41.2%

Parks & Recreation Facility Use Requests:

	2024-25	2023-24	2022-23	2021-22	200-21	2019-20	2018-19	2017-18	2016-17
July	17	2	9	8	5	10	24	18	4
August	10	4	7	8	9	10	10	15	11
September	5	14	2	4	7	7	4	3	5
October	8	4	3	8	7	10	6	4	7
November	3	2	6	3	7	3	3	4	2
December		0	0	0	0	0	0	0	0
January		7	6	4	0	11	11	6	5
February		8	15	11	9	10	6	6	8
March		11	9	15	6	4	8	11	12
April		11	10	14	19	8	5	8	13
May		19	16	8	13	3	9	12	2
June		14	10	9	13	8	1	3	6
Total	43	96	93	92	95	84	87	90	75

Pending Grievances Summary:

Date of Grievance	Union	Subject	Status	Cost thru 11/30/2024
		None		

Impact Fee Revenues:

	Impact Fees				
	Available	YTD Revenue	Transfer Out		Available
			Encumbered	Expended	
School	\$62,905.61	\$15,297.82	\$0.00	\$0.00	\$78,203.43
Police	\$14,677.81	\$1,325.91	\$10,647.62	\$1,867.38	\$3,488.72
Fire	\$7,838.37	\$3,065.17	\$0.00	\$0.00	\$10,903.54
Parks	\$40,698.60	\$4,122.75	\$0.00	\$0.00	\$44,821.35
Roads	\$11,053.88	\$5,004.88	\$0.00	\$0.00	\$16,058.76
Library	\$18,884.04	\$2,155.47	\$919.90	\$0.00	\$20,119.61
Total	\$156,058.31	\$30,972.00	\$11,567.52	\$1,867.38	\$173,595.41

Reserve Fund Balances:

		Balance as of 11/30/24
CITY		
Non-Capital Reserve Account	\$	250,112.90
Accrued Leave Reserve Account	\$	324,660.02
Health Insurance Stabilization Account	\$	190,566.99
Winter Maintenance Reserve Account	\$	181,901.09
Welfare Reserve	\$	25,399.21
Parking Kiosk Reserve	\$	16,488.13
LED Light Replacement Reserve	\$	43,968.36
Street and Highway Project Reserve	\$	55,263.14
Bridge Repair and Reconstruction Reserve	\$	1,040.81
Motorcycle Week Account	\$	(10,313.38)
SCHOOL		
Special Education Reserve	\$	1,131,506.01
School Construction	\$	2,720,836.40
School Health Insurance Stabilization	\$	670,204.74
Education Stabilization	\$	1,352,382.79
LHS BNH Stadium Repair and Upgrade	\$	206,763.85

Tax Increment Financing Balances:

	Balance as of 11/30/2024
Downtown	\$954,597.47
Lakeport	\$154,018.00
Weirs	\$247,734.78

Codes Office Statistics:

	Building permits issued	Building/Code inspections	Demo permits issued	Property maintenance action
November 2024	479	65	14	7
November 2023	485	84	13	1

YTD Building Permits (7/1/24 – 11/30/2024): 382

November 2024 Short Term Rental Inspections: 1

YTD Building Permits (7/1/23 – 11/30/2023): 303

November 2023 Short Term Rental Inspections: 2

Boat Taxes:

Report as of Date:	Through 11/30/2024		
FISCAL YEAR	BUDGET	Year to date Revenue	% of Budget
2020	\$90,000	\$29,763	33.1%
2021	\$100,000	\$32,902	32.9%
2022	\$110,000	\$27,552	25.0%
2023	\$120,000	\$26,225	21.85%
2024	\$120,000	\$28,017	23.35%
2025	\$120,000	\$24,484	20.40%

	General Fund Revenues*			General Fund Expenditures		
		Realized as of 11/30/2023			Realized as of 11/30/2024	
		Budgeted	Amount		Budgeted	Amount
2021	\$ 8,699,290	\$3,609,260	41.9%	\$31,383,486	\$12,974,167	41.3%
2022	\$ 9,026,499	\$3,269,962	36.2%	\$32,502,933	\$12,202,824	37.5%
2023	\$ 10,991,625	\$3,945,301	35.9%	\$32,527,791	\$12,947,195	39.8%
2024	\$ 10,821,135	\$4,072,215	37.6%	\$34,991,538	\$14,712,153	42.0%
2025	\$ 12,347,700	\$4,757,985	38.5%	\$36,950,979	\$14,990,890	40.6%

* Does not include property tax collections noted elsewhere in this report

EMS Billing History:

Laconia Fire Department EMS Billing Report					
Month 2023-24	# of Trips 2023-24 Billable	Gross Charge	Net Charge	Payments	Balance Due
Jan	157	\$195,939.00	\$108,153.30	\$67,550.13	\$10,272.29
Feb	164	\$207,282.00	\$109,960.46	\$73,964.42	\$7,612.49
Mar	132	\$168,664.00	\$92,650.30	\$54,696.10	\$17,843.57
Apr	127	\$157,226.00	\$83,197.13	\$50,373.88	\$17,514.05
May	164	\$200,337.00	\$117,828.25	\$62,301.50	\$29,954.70
June	221	\$339,895.21	\$172,021.07	\$86,686.71	\$60,342.85
July	172	\$295,681.88	\$135,741.72	\$66,372.41	\$56,008.69
Aug	154	\$271,031.92	\$140,627.91	\$31,152.13	\$102,101.12
Sept	171	\$282,076.83	\$139,254.95	\$40,817.31	\$94,805.71
Oct	167	\$266,691.47	\$134,174.64	\$29,651.42	\$102,309.00
Nov	92	\$145,974.51	\$69,450.65	\$0.00	\$68,850.65
Dec					
Totals	1721	\$2,530,799.82	\$1,303,060.38	\$563,566.01	\$567,615.12

Estimated Annual Billable Trip Volume = 1900

Estimated Annual Revenue = \$ 901,820.00

Laconia Fire Department EMS Billing Report											
Month 2022-23	Total # Ambulance Responses 2021-22 EMS & Fire	# of Trips 2021-22 Billable	Total # Ambulance Responses 2022-23 EMS & Fire	# of Trips 2022-23 Billable	Gross Charge	Net Charge	% Billable	Write Offs	Payments	% of Payments to Net Charge	Balance Due
Jul	377	285	365	254	\$275,735.00	\$132,193.67	47%	\$23,015.41	\$75,251.71	56%	\$32,187.23
Aug	411	295	318	224	\$267,787.00	\$137,629.90	51%	\$32,011.40	\$74,946.94	56%	\$27,539.77
Sep	334	249	311	224	\$249,489.00	\$124,057.28	49%	\$31,834.54	\$63,355.31	49%	\$26,592.92
Oct	374	276	316	237	\$270,037.00	\$134,821.76	50%	\$27,501.15	\$73,196.45	58%	\$30,835.92
Nov	355	266	297	218	\$227,478.00	\$113,914.92	49%	\$27,317.91	\$55,092.72	47%	\$23,627.74
Dec	325	247	329	238	\$276,909.00	\$135,067.02	48%	\$23,008.79	\$77,639.62	60%	\$31,668.75
Jan	333	220	354	253	\$295,585.00	\$156,091.16	53%	\$3,000.00	\$85,939.66	50%	\$58,438.78
Feb	280	215	285	189	\$219,803.00	\$107,359.01	47%	\$3,420.00	\$62,065.95	56%	\$36,038.19
Mar	272	196	301	217	\$240,620.00	\$127,469.73	55%	\$2,980.78	\$63,861.52	47%	\$57,722.18
Apr	295	211	292	196	\$224,444.00	\$125,292.47	56%	\$350.00	\$42,510.35	30%	\$80,433.51
May	319	232	354	232	\$253,178.00	\$141,931.23	55%	\$1,700.00	\$47,408.77	30%	\$90,602.10
June	335	260	357	163	\$177,327.00	\$117,824.31	66%	\$1,500.00	\$6,411.41	4%	\$109,728.85
Totals	4010	2952	3879	2645	\$2,978,392.00	\$1,553,652.46	52%	\$177,639.98	\$727,680.41	47%	\$605,415.94

Department of Public Works – Storm Cost Summary:

Allocations	Budget	Expended This Month	Expended To Date	Balance Thru Nov. 30, 2024
Winter Maintenance	\$240,000	\$7,767	\$7,767	\$232,233
Winter Maintenance Outside Contractors	\$55,000	\$2,554	\$2,554	\$52,446
Winter Maintenance overtime	\$70,000	\$6,720	\$6,720	\$63,280