



## Financial & Operational Trends – December, 2024

### Net gain in construction value from Building Permit Reports:

	Current year:	One year ago:	Two years ago:
April 1 – November 30	\$43,917,806	\$52,126,070	\$43,028,110

### Fire & Rescue Call Data:

Month	November 2024	2023	2022	2021
Total number of incidents	339	363	371	411
Percent fire calls	22%	20%	21%	14%
Percent calls downtown area*	62%		56%	55%
Busiest time period by hour	11AM, 12PM, 1PM	10AM, 1PM	11AM, 6PM, 6PM	10AM, 4PM, 6PM
Percent of all calls 11pm to 7am	19%	20%	21%	21%
Number of critical care patients	20	18	21	30
Number multiple/back-to-back calls	143	89	84	94
Percent of multiple calls EMS	84	80%	83%	86%
% of emergency responses within 6 min. response time (year-to-date)	82%	78%	79%	80%
Dates with more than 20 incidents	0	11/17 (24)	11/20 (20)	11/12 (22)
# of times working 3 or more calls	12	8	10	7
Total incidents year to date	3,963	4194	4498	4022

\*Downtown area covers N.Main St. to Elm St. to Union to Mechanic, and to the By-Pass

\*\*Does not include multiple calls related to gas leaks

### General Assistance Data

Vouchers	July	August	Sept.	October	Nov.	Dec.	Jan.	Feb.	March	April	May	June
Shelter	13	16	13	10	12							
Rent	7	7	8	12	7							
Utilities	3	1	1	3	4							
Burial	0	2	0	1	0							
Transportation	1	3	3	1	0							
Other	1	0	1	0	0							
<b>TOTAL</b>	<b>25</b>	<b>29</b>	<b>26</b>	<b>27</b>	<b>23</b>							
Expense	\$18,405	\$20,668	\$23,602	\$20,999	\$18,818							
Exp./Voucher	\$736.20	\$712.69	\$907.77	\$777.74	\$818.19							

### Voucher Expense Summary

	2025YTD	2024	2023	2022	2021	2020	2019
Gross Relief	\$102,492	\$141,944	\$64,392	\$40,139	\$24,061	\$33,378	\$66,569
Reimb./Liens/Refunds	-\$2,110	-\$2,062	-\$21,731	-\$42,815	-\$1,802	\$6,190	\$691
Net Assistance Cost	\$100,382	\$139,882	\$42,661	-\$2,676	\$22,259	\$39,568	\$67,260

## Laconia Police Department – Monthly Activity Highlights:

ACTIVITY	(November) THIS MONTH	CORRESPONDING MONTH LAST YEAR	TOTAL THIS YEAR TO DATE	TOTAL LAST YEAR TO DATE	TOTAL 2023	10 YEAR AVERAGE	% (+/-)
Calls for service (total)	2,322	1,979	23,280	22,896	25,024	22,971	8.94%
- Park, Walk, Talk	162	113	1,349	1,138	1223	N/A	0.00%
- Extra Patrol	651	339	4,613	4,067	4,473	2,015	121.98%
- Community Policing	7	15	122	140	175	160	9.50%
Criminal offenses investigated	276	251	3,483	3,393	3,696	3,712	-0.43%
Criminal off. cleared by arrest	162	160	2,126	2,056	2,283	2,229	2.43%
Total # of physical arrests	93	94	1,063	1,052	1,219	1,346	-9.47%
M/V – Stops	1,598	1,156	13,052	12,237	5,276	5,564	-5.17%
M/V – Summonses	23	27	410	278	311	378	-17.67%
M/V – Written warnings	197	391	3,806	4,124	4,544	4,782	-4.97%
Accidents – Fatal	0	0	1	1	1	2	-38.89%
Accidents – Total	30	37	406	437	461	577	-20.15%
Accidents w/injury	3	10	88	105	108	134	-19.13%
Parking tags issued	136	17	1,356	726	819	1,520	-46.12%
DWI	0	3	32	48	49	69	-29.36%
Intoxication	11	13	209	228	242	351	-31.13%

November 2024: TYPE OF INCIDENT	# OF CALLS
Domestic disturbance	15
All other disturbances	67
Suicidal subjects	2
Attempted suicide	0
Suicide	0
Violation of restraining order	6
Barricaded subject	0

	# VOLUNTEER HRS
Volunteer Hours (LPD)	0
Volunteer Hours (VSU)	8
Victims Served	0

## Property Tax Collection:

	July Warrant Amt.	Dec. Warrant Amt.	Collected thru		Percentage Collected
2016	\$ 20,785,170	\$ 21,260,229	\$ 20,621,475	11/30/2016	49.05%
2017	\$ 21,075,701	\$ 21,895,151	\$ 20,902,241	11/30/2017	48.64%
2018	\$ 21,442,154	\$ 23,765,321	\$ 20,983,386	11/30/2018	46.42%
2019	\$ 22,563,270	\$ 23,935,265	\$ 26,526,330	11/30/2019	57.05%
2020	\$ 23,203,364	\$ 23,612,210	\$ 23,512,286	11/30/2020	50.22%
2021	\$ 23,395,524	\$ 24,958,361	\$ 25,638,552	11/30/2021	53.02%
2022	\$ 24,369,326	\$ 26,785,934	\$ 24,826,967	11/30/2022	48.53%
2023	\$ 25,820,772	\$ 29,177,322	\$ 26,704,916	11/30/2023	48.56%
2024	\$ 27,640,341		\$ 27,008,610	11/30/2024	97.71%

## OVERTIME BY DEPARTMENT FY25

As of : 11/30/2024

		Budget	July	August	September	October	November	December	January	February	March	April	May	June	YTD Total	% Used	PRIOR YR YTD EXP	PRIOR YR TOTAL EXP
01-403-105-0000	FINANCE	500	16	95	216	75	286	-	-	-	-	-	-	-	688	137.57%	289	1,043
01-404-105-0000	LICENSE	100	-	-	-	-	-	-	-	-	-	-	-	-	-	0.00%	-	163
01-405-105-0000	PLANNING	4,000	176	186	280	196	262	-	-	-	-	-	-	-	1,100	27.50%	1,529	3,580
01-407-105-0000	CODE	800	-	18	-	9	-	-	-	-	-	-	-	-	27	3.40%	36	128
01-411-105-0000	ASSESSING	-	-	18	-	9	46	-	-	-	-	-	-	-	74	0.00%	56	72
01-415-105-0000	CITY CLERK	2000	71	96	1,004	209	1,617	-	-	-	-	-	-	-	2,998	149.91%	725	2,276
01-437-101-0050	POLICE																	
	Misc. Overtime	150000	642	1,485	5,596	8,571	(3,677)	-	-	-	-	-	-	-	12,617		17,149	26,752
01-437-101-0051	Holiday OT		10,631	-	7,519	8,971	5,696	-	-	-	-	-	-	-	32,817		24,483	68,403
01-437-101-0052	Incident OT		2,715	2,760	1,845	341	323	-	-	-	-	-	-	-	7,986		4,149	11,549
01-437-101-0053	Court OT		1,608	1,835	1,603	1,625	4,906	-	-	-	-	-	-	-	11,577		6,328	18,348
01-437-101-0054	Shift Coverage OT		6,051	12,344	5,380	6,997	12,670	-	-	-	-	-	-	-	43,441		55,164	113,491
	TOTAL	150,000	21,647	18,425	21,942	26,506	19,919	-	-	-	-	-	-	-	108,438	72.29%	107,272	238,543
01-445-105-0000	FIRE																	
	Extra Duty Coverage	95,000	33,747	49,760	21,591	23,830	37,589	-	-	-	-	-	-	-	166,517	175.28%	113,050	275,144
01-445-106-0000	Sick Hurt Coverage	80,000	6,533	20,778	12,228	12,208	21,613	-	-	-	-	-	-	-	73,360	91.70%	44,933	194,353
01-445-106-0001	Personal Time Coverage	70,000	10,554	10,953	8,330	4,699	7,917	-	-	-	-	-	-	-	42,453	60.65%	32,736	82,294
01-445-107-0000	Holiday Pay	132,000	17,038	-	14,643	14,248	16,912	-	-	-	-	-	-	-	62,841	47.61%	58,438	163,629
01-445-108-0000	Vacation Coverage	139,000	24,398	23,494	11,588	6,749	13,916	-	-	-	-	-	-	-	80,146	57.66%	70,498	153,166
	TOTALS	516,000	92,270	104,985	68,380	61,735	97,948	-	-	-	-	-	-	-	425,317	82.43%	319,655	868,585
01-477-105-0000	WELFARE	500	20	11	-	-	-	-	-	-	-	-	-	-	30	6.01%	95	154
01-479-105-0000	PARKS & RECREATION	10,000	446	109	443	567	488	-	-	-	-	-	-	-	2,053	20.53%	1,299	7,351
01-493-105-0000	SOLID WASTE	10,000	1,501	2,238	1,607	1,931	2,261	-	-	-	-	-	-	-	9,539	95.39%	9,934	24,884
01-500-105-0004	PUBLIC WORKS																	
	Striping		-	-	-	270	-	-	-	-	-	-	-	-	270		528	528
01-500-105-0006	Office	7320	593	741	593	653	925	-	-	-	-	-	-	-	3,504		3,171	8,072
01-500-105-0007	Road Maintenance	24400	851	1,374	1,337	3,151	2,683	-	-	-	-	-	-	-	9,395		11,434	25,981
01-502-105-0001	Winter Maintenance	0	-	-	-	-	-	-	-	-	-	-	-	-	-		-	-
01-502-105-0003	Plowing	79300	-	-	-	-	-	-	-	-	-	-	-	-	-		69	72,006
01-502-105-0004	OT - Temp Plowing		-	-	-	-	-	-	-	-	-	-	-	-	-		-	-
01-502-105-0005	Sanding/Salting		-	-	-	-	-	-	-	-	-	-	-	-	-		-	-
01-505-105-0000	City Engineering	10980	166	12	35	24	259	-	-	-	-	-	-	-	497		4,625	9,340
01-507-105-0000	Drain Maintenance	0	-	-	-	-	-	-	-	-	-	-	-	-	-		130	130
01-510-105-0000	Parking/Traffic Control	0	-	-	-	-	-	-	-	-	-	-	-	-	-		-	-
01-513-105-0000	Signs		-	-	-	-	-	-	-	-	-	-	-	-	-		-	-
01-514-105-0000	Parking Garage		-	-	-	-	-	-	-	-	-	-	-	-	-		-	-
	TOTALS	122,000	1,610	2,126	1,965	3,828	3,867	-	-	-	-	-	-	-	13,666	11.20%	19,957	116,058
90-409-105-0000	SANITARY SEWER																	
	WRBP	5000	574	359	608	790	2,134	-	-	-	-	-	-	-	4,465		2,540	6,463
90-421-105-0000	Sewer Maintenance	10000	19	10	-	37	-	-	-	-	-	-	-	-	66		572	895
	TOTALS	15,000	593	369	608	828	2,134	-	-	-	-	-	-	-	4,531	30.21%	3,112	7,359
91-445-105-0000	EMS - AMBULANCE																	
	Extra Duty Coverage	71,000	14,603	8,875	8,700	7,962	32,836	-	-	-	-	-	-	-	72,976	102.78%	35,244	86,760
91-445-106-0000	Sick Hurt Coverage	46,000	2,207	-	3,201	-	-	-	-	-	-	-	-	-	5,408	11.76%	7,159	15,316
91-445-106-0001	Personal Time Coverage	24,500	950	602	486	1,179	3,460	-	-	-	-	-	-	-	6,678	27.26%	4,737	7,698
91-445-107-0000	Holiday Pay	23,000	1,592	-	1,999	1,965	1,582	-	-	-	-	-	-	-	7,138	31.03%	7,290	18,287
91-445-108-0000	Vacation Coverage	35,000	4,268	3,811	741	8,561	3,325	-	-	-	-	-	-	-	20,705	59.16%	12,093	15,916
	TOTALS	199,500	23,620	13,288	15,127	19,667	41,204	-	-	-	-	-	-	-	112,905	56.59%	66,523	143,977
92-401-105-0001	INTERNAL SERVICE	5,000	415	330	653	1,684	302	-	-	-	-	-	-	-	3,384	67.67%	2,407	5,739
	GRAND TOTAL	1,035,400	142,383	142,295	112,225	117,243	170,333	-	-	-	-	-	-	-	684,749	66.13%	532,888	1,419,909

**Motor Vehicle Registration:**

Report as of Date: FISCAL YEAR	Through 11/30/2024 BUDGET	Year to date Revenue	Municipal Transportation Revenue	Total Motor Vehicle Revenue	% of Budget
2019	\$2,875,000	\$1,244,782	\$39,180	\$1,283,962	44.7%
2020	\$3,085,000	\$1,236,698	\$40,435	\$1,277,133	41.4%
2021	\$3,150,000	\$1,315,035	\$41,225	\$1,356,260	43.1%
2022	\$3,270,000	\$1,420,345	\$43,335	\$1,463,680	44.8%
2023	\$3,500,000	\$1,456,060	\$42,835	\$1,498,895	42.8%
2024	\$3,600,000	\$1,442,741	\$43,855	\$1,486,596	41.3%
2025	\$3,700,000	\$1,479,354	\$43,905	\$1,523,259	41.2%

**Parks & Recreation Facility Use Requests:**

	2024-25	2023-24	2022-23	2021-22	200-21	2019-20	2018-19	2017-18	2016-17
July	17	2	9	8	5	10	24	18	4
August	10	4	7	8	9	10	10	15	11
September	5	14	2	4	7	7	4	3	5
October	8	4	3	8	7	10	6	4	7
November	3	2	6	3	7	3	3	4	2
December		0	0	0	0	0	0	0	0
January		7	6	4	0	11	11	6	5
February		8	15	11	9	10	6	6	8
March		11	9	15	6	4	8	11	12
April		11	10	14	19	8	5	8	13
May		19	16	8	13	3	9	12	2
June		14	10	9	13	8	1	3	6
Total	43	96	93	92	95	84	87	90	75

**Pending Grievances Summary:**

Date of Grievance	Union	Subject	Status	Cost thru 11/30/2024
		None		

**Impact Fee Revenues:**

Impact Fees					
	Available	YTD Revenue	Transfer Out		Available
	7/1/2024		Encumbered	Expended	Balance
School	\$62,905.61	\$15,297.82	\$0.00	\$0.00	\$78,203.43
Police	\$14,677.81	\$1,325.91	\$10,647.62	\$1,867.38	\$3,488.72
Fire	\$7,838.37	\$3,065.17	\$0.00	\$0.00	\$10,903.54
Parks	\$40,698.60	\$4,122.75	\$0.00	\$0.00	\$44,821.35
Roads	\$11,053.88	\$5,004.88	\$0.00	\$0.00	\$16,058.76
Library	\$18,884.04	\$2,155.47	\$919.90	\$0.00	\$20,119.61
Total	\$156,058.31	\$30,972.00	\$11,567.52	\$1,867.38	\$173,595.41

**Reserve Fund Balances:**

	Balance as of 11/30/24
<b>CITY</b>	
Non-Capital Reserve Account	\$ 250,112.90
Accrued Leave Reserve Account	\$ 324,660.02
Health Insurance Stabilization Account	\$ 190,566.99
Winter Maintenance Reserve Account	\$ 181,901.09
Welfare Reserve	\$ 25,399.21
Parking Kiosk Reserve	\$ 16,488.13
LED Light Replacement Reserve	\$ 43,968.36
Street and Highway Project Reserve	\$ 55,263.14
Bridge Repair and Reconstruction Reserve	\$ 1,040.81
Motorcycle Week Account	\$ ( 10,313.38)
<b>SCHOOL</b>	
Special Education Reserve	\$ 1,131,506.01
School Construction	\$ 2,720,836.40
School Health Insurance Stabilization	\$ 670,204.74
Education Stabilization	\$ 1,352,382.79
LHS BNH Stadium Repair and Upgrade	\$ 206,763.85

**Tax Increment Financing Balances:**

	Balance as of 11/30/2024
Downtown	\$954,597.47
Lakeport	\$154,018.00
Weirs	\$247,734.78

**Codes Office Statistics:**

	Building permits issued	Building/Code inspections	Demo permits issued	Property maintenance action
November 2024	479	65	14	7
November 2023	485	84	13	1

**YTD Building Permits (7/1/24 – 11/30/2024):** 382      **November 2024 Short Term Rental Inspections:** 1

**YTD Building Permits (7/1/23 – 11/30/2023):** 303      **November 2023 Short Term Rental Inspections:** 2

**Boat Taxes:**

Report as of Date:	Through 11/30/2024		
FISCAL YEAR	BUDGET	Year to date Revenue	% of Budget
2020	\$90,000	\$29,763	33.1%
2021	\$100,000	\$32,902	32.9%
2022	\$110,000	\$27,552	25.0%
2023	\$120,000	\$26,225	21.85%
2024	\$120,000	\$28,017	23.35%
2025	\$120,000	\$24,484	20.40%

	General Fund Revenues*			General Fund Expenditures		
		Realized as of 11/30/2023			Realized as of 11/30/2024	
	Budgeted	Amount		Budgeted	Amount	
2021	\$ 8,699,290	\$3,609,260	41.9%	\$31,383,486	\$12,974,167	41.3%
2022	\$ 9,026,499	\$3,269,962	36.2%	\$32,502,933	\$12,202,824	37.5%
2023	\$ 10,991,625	\$3,945,301	35.9%	\$32,527,791	\$12,947,195	39.8%
2024	\$ 10,821,135	\$4,072,215	37.6%	\$34,991,538	\$14,712,153	42.0%
2025	\$ 12,347,700	\$4,757,985	38.5%	\$36,950,979	\$14,990,890	40.6%

\* Does not include property tax collections noted elsewhere in this report

## EMS Billing History:

Laconia Fire Department EMS Billing Report					
Month 2023-24	# of Trips 2023-24 Billable	Gross Charge	Net Charge	Payments	Balance Due
Jan	157	\$195,939.00	\$108,153.30	\$67,550.13	\$10,272.29
Feb	164	\$207,282.00	\$109,960.46	\$73,964.42	\$7,612.49
Mar	132	\$168,664.00	\$92,650.30	\$54,696.10	\$17,843.57
Apr	127	\$157,226.00	\$83,197.13	\$50,373.88	\$17,514.05
May	164	\$200,337.00	\$117,828.25	\$62,301.50	\$29,954.70
June	221	\$339,895.21	\$172,021.07	\$86,686.71	\$60,342.85
July	172	\$295,681.88	\$135,741.72	\$66,372.41	\$56,008.69
Aug	154	\$271,031.92	\$140,627.91	\$31,152.13	\$102,101.12
Sept	171	\$282,076.83	\$139,254.95	\$40,817.31	\$94,805.71
Oct	167	\$266,691.47	\$134,174.64	\$29,651.42	\$102,309.00
Nov	92	\$145,974.51	\$69,450.65	\$0.00	\$68,850.65
Dec					
<b>Totals</b>	<b>1721</b>	<b>\$2,530,799.82</b>	<b>\$1,303,060.38</b>	<b>\$563,566.01</b>	<b>\$567,615.12</b>
Estimated Annual Billable Trip Volume = 1900					
Estimated Annual Revenue = \$ 901,820.00					

Laconia Fire Department EMS Billing Report											
Month 2022-23	Total # Ambulance Responses 2021-22 EMS & Fire	# of Trips 2021-22 Billable	Total # Ambulance Responses 2022-23 EMS & Fire	# of Trips 2022-23 Billable	Gross Charge	Net Charge	% Billable	Write Offs	Payments	% of Payments to Net Charge	Balance Due
Jul	377	285	365	254	\$275,735.00	\$132,193.67	47%	\$23,015.41	\$75,251.71	56%	\$32,187.23
Aug	411	295	318	224	\$267,787.00	\$137,629.90	51%	\$32,011.40	\$74,946.94	56%	\$27,539.77
Sep	334	249	311	224	\$249,489.00	\$124,057.28	49%	\$31,834.54	\$63,355.31	49%	\$26,592.92
Oct	374	276	316	237	\$270,037.00	\$134,821.76	50%	\$27,501.15	\$73,196.45	58%	\$30,835.92
Nov	355	266	297	218	\$227,478.00	\$113,914.92	49%	\$27,317.91	\$55,092.72	47%	\$23,627.74
Dec	325	247	329	238	\$276,909.00	\$135,067.02	48%	\$23,008.79	\$77,639.62	60%	\$31,668.75
Jan	333	220	354	253	\$295,585.00	\$156,091.16	53%	\$3,000.00	\$85,939.66	50%	\$58,438.78
Feb	280	215	285	189	\$219,803.00	\$107,359.01	47%	\$3,420.00	\$62,065.95	56%	\$36,038.19
Mar	272	196	301	217	\$240,620.00	\$127,469.73	55%	\$2,980.78	\$63,861.52	47%	\$57,722.18
Apr	295	211	292	196	\$224,444.00	\$125,292.47	56%	\$350.00	\$42,510.35	30%	\$80,433.51
May	319	232	354	232	\$253,178.00	\$141,931.23	55%	\$1,700.00	\$47,408.77	30%	\$90,602.10
June	335	260	357	163	\$177,327.00	\$117,824.31	66%	\$1,500.00	\$6,411.41	4%	\$109,728.85
<b>Totals</b>	<b>4010</b>	<b>2952</b>	<b>3879</b>	<b>2645</b>	<b>\$2,978,392.00</b>	<b>\$1,553,652.46</b>	<b>52%</b>	<b>\$177,639.98</b>	<b>\$727,680.41</b>	<b>47%</b>	<b>\$605,415.94</b>

Department of Public Works – Storm Cost Summary:

	Storm Cost Summary - Per Storm Event									
Date	Condition	OT Hrs.	Double OT Hrs.	OT Cost	OS Contractors	Tons Salt	Cost Salt	Tons Sand	Cost Sand	Total Storm Cost
11/26	Ice	19		\$760		17	\$1,329	7	\$109	\$2,197
11/28	Snow	130		\$5200	\$2,554	81	\$6,330	0		\$14,084
11/29	Cleanup	19		\$760						\$760
		168		\$6,720	\$2,554	98	\$7,659	7	\$109	\$17,041

Allocations	Budget	Expended This Month	Expended To Date	Balance Thru Nov. 30, 2024
Winter Maintenance	\$240,000	\$7,767	\$7,767	\$232,233
Winter Maintenance Outside Contractors	\$55,000	\$2,554	\$2,554	\$52,446
Winter Maintenance overtime	\$70,000	\$6,720	\$6,720	\$63,280