



## Financial & Operational Trends – February, 2025

### Net gain in construction value from Building Permit Reports:

	Current year:	One year ago:	Two years ago:
April 1 – January 31	\$52,688,244	\$63,603,222	\$62,749,201

### Fire & Rescue Call Data:

Month	January 2025	2024	2023	2022
Total number of incidents	372	353	384	418
Percent fire calls	26%	19%	18%	33%
Percent calls downtown area*	74%	72%	86%	73%
Busiest time period by hour	9AM, 2PM	10 AM, 11AM	10 AM, 11AM	9AM, 1PM
Percent of all calls 11pm to 7am	23%	20%	22%	19%
Number of critical care patients	16	20	28	22
Number multiple/back-to-back calls	206	98	83	183
Percent of multiple calls EMS	78%	84%	63%	68%
% of emergency responses within 6 min. response time (year-to-date)	72%	76%	74%	77%
Dates with more than 20 incidents	1/2(20)	1/21(20)	1/14(20)	1/10(20),1/31(21)
# of times working 3 or more calls	24	16	22	21
Total incidents year to date	372	353	384	418
*Downtown area covers N.Main St. to Elm St. to Union to Mechanic, and to the By-Pass **Does not include multiple calls related to gas leaks				

### General Assistance Data

Vouchers	July	August	Sept.	October	Nov.	Dec.	Jan.	Feb.	March	April	May	June
Shelter	13	16	13	10	12	11	11					
Rent	7	7	8	12	7	7	11					
Utilities	3	1	1	3	4	1	2					
Burial	0	2	0	1	0	0	0					
Transportation	1	3	3	1	0	0	1					
Other	1	0	1	0	0	0	0					
<b>TOTAL</b>	<b>25</b>	<b>29</b>	<b>26</b>	<b>27</b>	<b>23</b>	<b>19</b>	<b>25</b>					
Expense	\$18,405	\$20,668	\$23,602	\$20,999	\$18,818	\$17,527	\$17,121					
Exp./Voucher	\$736.20	\$712.69	\$907.77	\$777.74	\$818.19	\$922.47	\$684.84					

### Voucher Expense Summary

	2025YTD	2024	2023	2022	2021	2020	2019
Gross Relief	\$137,140	\$141,944	\$64,392	\$40,139	\$24,061	\$33,378	\$66,569
Reimb./Liens/Refunds	-\$2,414	-\$2,062	-\$21,731	-\$42,815	-\$1,802	\$6,190	\$691
Net Assistance Cost	\$137,140	\$141,944	\$64,392	\$40,139	\$24,061	\$33,378	\$66,569

## Laconia Police Department – Monthly Activity Highlights:

ACTIVITY	(January) THIS MONTH	CORRESPONDING MONTH LAST YEAR	TOTAL THIS YEAR TO DATE	TOTAL LAST YEAR TO DATE	TOTAL 2024	10 YEAR AVERAGE	% (+/-)
Calls for service (total)	2,363	1,903	2,363	1,903	25,485	23,187	9.91%
- Park, Walk, Talk	95	81	95	81	1484	N/A	N/A
- Extra Patrol	381	300	381	300	5,136	2,020	154.32%
- Community Policing	1	22	1	22	135	164	-17.88%
Criminal offenses investigated	302	262	302	262	3,737	3,732	0.14%
Criminal off. cleared by arrest	205	147	205	147	2,296	2,266	1.33%
Total # of physical arrests	116	79	116	79	1,202	1,334	-9.90%
M/V – Stops	1,586	1,095	1,586	1,095	14,552	6,481	124.52%
M/V – Summonses	37	18	37	18	431	382	12.77%
M/V – Written warnings	660	417	660	417	4,372	4,864	-10.12%
Accidents – Fatal	0	0	0	0	1	2	-38.89%
Accidents – Total	54	45	54	45	451	561	-19.63%
Accidents w/injury	3	8	3	8	94	128	-26.56%
Parking tags issued	144	42	144	42	1,565	1,504	4.07%
DWI	5	2	5	2	38	64	-40.71%
Intoxication	17	7	17	7	224	333	-32.64%

January 2025: TYPE OF INCIDENT	# OF CALLS
Domestic disturbance	17
All other disturbances	51
Suicidal subjects	9
Attempted suicide	0
Suicide	0
Violation of restraining order	11
Barricaded subject	0

	# VOLUNTEER HRS
Volunteer Hours (LPD)	0
Volunteer Hours (VSU)	8
Victims Served	0

## Property Tax Collection:

	July Warrant Amt.	Dec. Warrant Amt.	Collected thru		Percentage Collected
2016	\$ 20,785,170	\$ 21,260,229	\$ 40,622,681	1/31/2017	96.62%
2017	\$ 21,075,701	\$ 21,895,151	\$ 41,612,228	1/31/2018	96.84%
2018	\$ 21,442,154	\$ 23,765,321	\$ 43,982,250	1/31/2019	97.29%
2019	\$ 22,563,270	\$ 23,935,265	\$ 45,171,383	1/31/2020	97.15%
2020	\$ 23,203,364	\$ 23,612,210	\$ 45,542,143	1/31/2021	97.28%
2021	\$ 23,395,524	\$ 24,958,361	\$ 47,303,813	1/31/2022	97.82%
2022	\$ 24,369,326	\$ 26,785,934	\$ 49,974,172	1/31/2023	97.69%
2023	\$ 25,820,772	\$ 29,177,322	\$ 53,365,195	1/31/2024	97.03%
2024	\$ 27,640,341	\$ 32,129,326	\$ 57,920,816	1/31/2025	96.91%

## OVERTIME BY DEPARTMENT FY25

As of : 1/31/2025

		Budget	July	August	September	October	November	December	January	February	March	April	May	June	YTD Total	% Used	PRIOR YR YTD EXP	PRIOR YR TOTAL EXP
01-403-105-0000	FINANCE	500	16	95	216	75	286	62	118	-	-	-	-	-	868	173.53%	445	1,043
01-404-105-0000	LICENSE	100	-	-	-	-	-	-	-	-	-	-	-	-	-	0.00%	-	163
01-405-105-0000	PLANNING	4,000	176	186	280	196	262	168	127	-	-	-	-	-	1,395	34.88%	2,028	3,580
01-407-105-0000	CODE	800	-	18	-	9	-	-	-	-	-	-	-	-	27	3.40%	45	128
01-411-105-0000	ASSESSING	-	-	18	-	9	46	9	-	-	-	-	-	-	83	0.00%	72	72
01-415-105-0000	CITY CLERK	2000	71	96	1,004	209	1,617	90	70	-	-	-	-	-	3,158	157.88%	903	2,276
01-437-101-0050	POLICE																	
	Misc. Overtime	150000	642	1,485	5,596	8,571	(3,677)	3,745	(8,061)	-	-	-	-	-	8,301		21,139	26,752
01-437-101-0051	Holiday OT		10,631	-	7,519	8,971	5,696	11,892	24,861	-	-	-	-	-	69,570		53,780	68,403
01-437-101-0052	Incident OT		2,715	2,760	1,845	341	323	878	2,147	-	-	-	-	-	11,010		6,277	11,549
01-437-101-0053	Court OT		1,608	1,835	1,603	1,625	4,906	1,440	2,813	-	-	-	-	-	15,829		8,253	18,348
01-437-101-0054	Shift Coverage OT		6,051	12,344	5,380	6,997	12,670	5,720	5,007	-	-	-	-	-	54,169		70,755	113,491
	TOTAL	150,000	21,647	18,425	21,942	26,506	19,919	23,675	26,767	-	-	-	-	-	158,880	105.92%	160,203	238,543
01-445-105-0000	FIRE																	
	Extra Duty Coverage	95,000	33,747	49,760	21,591	23,830	37,589	19,880	6,765	-	-	-	-	-	193,162	203.33%	150,302	275,144
01-445-106-0000	Sick Hurt Coverage	80,000	6,533	20,778	12,228	12,208	21,613	17,282	13,379	-	-	-	-	-	104,021	130.03%	102,567	194,353
01-445-106-0001	Personal Time Coverage	70,000	10,554	10,953	8,330	4,699	7,917	4,195	8,647	-	-	-	-	-	55,295	78.99%	49,051	82,294
01-445-107-0000	Holiday Pay	132,000	17,038	-	14,643	14,248	16,912	31,138	44,704	-	-	-	-	-	138,684	105.06%	133,866	163,629
01-445-108-0000	Vacation Coverage	139,000	24,398	23,494	11,588	6,749	13,916	7,644	17,826	-	-	-	-	-	105,616	75.98%	91,259	153,166
	TOTALS	516,000	92,270	104,985	68,380	61,735	97,948	80,140	91,321	-	-	-	-	-	596,777	115.65%	527,045	868,585
01-477-105-0000	WELFARE	500	20	11	-	-	-	-	-	-	-	-	-	-	30	6.01%	95	154
01-479-105-0000	PARKS & RECREATION	10,000	446	109	443	567	488	468	751	-	-	-	-	-	3,272	32.72%	2,005	7,351
01-493-105-0000	SOLID WASTE	10,000	1,501	2,238	1,607	1,931	2,261	1,827	2,305	-	-	-	-	-	13,670	136.70%	14,497	24,884
01-500-105-0004	PUBLIC WORKS																	
	Striping		-	-	-	270	-	-	-	-	-	-	-	-	270		528	528
01-500-105-0006	Office	7320	593	741	593	653	925	762	980	-	-	-	-	-	5,246		4,689	8,072
01-500-105-0007	Road Maintenance	24400	851	1,374	1,337	3,151	2,683	3,300	2,269	-	-	-	-	-	14,964		14,501	25,981
01-502-105-0001	Winter Maintenance	0	-	-	-	-	-	-	-	-	-	-	-	-	-		-	-
01-502-105-0003	Plowing	79300	-	-	-	-	-	30,118	16,923	-	-	-	-	-	47,040		36,904	72,006
01-502-105-0004	OT - Temp Plowing		-	-	-	-	-	-	-	-	-	-	-	-	-		-	-
01-502-105-0005	Sanding/Salting		-	-	-	-	-	-	-	-	-	-	-	-	-		-	-
01-505-105-0000	City Engineering	10980	166	12	35	24	259	112	20	-	-	-	-	-	630		7,360	9,340
01-507-105-0000	Drain Maintenance	0	-	-	-	-	-	-	126	-	-	-	-	-	126		130	130
01-510-105-0000	Parking/Traffic Control	0	-	-	-	-	-	-	-	-	-	-	-	-	-		-	-
01-513-105-0000	Signs		-	-	-	-	-	-	-	-	-	-	-	-	-		-	-
01-514-105-0000	Parking Garage		-	-	-	-	-	-	-	-	-	-	-	-	-		-	-
	TOTALS	122,000	1,610	2,126	1,965	3,828	3,867	34,292	20,317	-	-	-	-	-	68,276	55.96%	64,113	116,058
90-409-105-0000	SANITARY SEWER																	
	WRBP	5000	574	359	608	790	2,134	2,394	481	-	-	-	-	-	7,341		3,069	6,463
90-421-105-0000	Sewer Maintenance	10000	19	10	-	37	-	158	12	-	-	-	-	-	236		715	895
	TOTALS	15,000	593	369	608	828	2,134	2,553	493	-	-	-	-	-	7,576	50.51%	3,784	7,359
91-445-105-0000	EMS - AMBULANCE																	
	Extra Duty Coverage	71,000	14,603	8,875	8,700	7,962	32,836	5,566	3,797	-	-	-	-	-	82,339	115.97%	41,868	86,760
91-445-106-0000	Sick Hurt Coverage	46,000	2,207	-	3,201	-	-	1,120	548	-	-	-	-	-	7,076	15.38%	10,306	15,316
91-445-106-0001	Personal Time Coverage	24,500	950	602	486	1,179	3,460	-	-	-	-	-	-	-	6,678	27.26%	6,233	7,698
91-445-107-0000	Holiday Pay	23,000	1,592	-	1,999	1,965	1,582	3,526	6,479	-	-	-	-	-	17,143	74.53%	14,986	18,287
91-445-108-0000	Vacation Coverage	35,000	4,268	3,811	741	8,561	3,325	2,575	414	-	-	-	-	-	23,694	67.70%	13,114	15,916
	TOTALS	199,500	23,620	13,288	15,127	19,667	41,204	12,787	11,238	-	-	-	-	-	136,930	68.64%	86,507	143,977
92-401-105-0001	INTERNAL SERVICE	5,000	415	330	653	1,684	302	951	1,239	-	-	-	-	-	5,574	111.48%	2,532	5,739
	GRAND TOTAL	1,035,400	142,383	142,295	112,225	117,243	170,333	157,021	154,745	-	-	-	-	-	996,516	96.24%	864,275	1,419,909

**Motor Vehicle Registration:**

Report as of Date: FISCAL YEAR	Through 1/31/2025 BUDGET	Year to date Revenue	Municipal Transportation Revenue	Total Motor Vehicle Revenue	% of Budget
2019	\$2,875,000	\$1,724,645	\$52,910	\$1,777,555	61.8%
2020	\$3,085,000	\$1,768,847	\$54,825	\$1,823,672	59.1%
2021	\$3,150,000	\$1,761,307	\$55,800	\$1,817,107	57.7%
2022	\$3,270,000	\$1,936,682	\$57,000	\$1,993,682	61.0%
2023	\$3,500,000	\$1,947,919	\$56,830	\$2,004,749	57.2%
2024	\$3,600,000	\$1,993,731	\$57,655	\$2,051,386	57.0%
2025	\$3,700,000	\$2,193,226	\$59,770	\$2,252,996	60.9%

**Parks & Recreation Facility Use Requests:**

	2024-25	2023-24	2022-23	2021-22	200-21	2019-20	2018-19	2017-18	2016-17
July	17	2	9	8	5	10	24	18	4
August	10	4	7	8	9	10	10	15	11
September	5	14	2	4	7	7	4	3	5
October	8	4	3	8	7	10	6	4	7
November	3	2	6	3	7	3	3	4	2
December	0	0	0	0	0	0	0	0	0
January	6	7	6	4	0	11	11	6	5
February		8	15	11	9	10	6	6	8
March		11	9	15	6	4	8	11	12
April		11	10	14	19	8	5	8	13
May		19	16	8	13	3	9	12	2
June		14	10	9	13	8	1	3	6
Total	49	96	93	92	95	84	87	90	75

**Pending Grievances Summary:**

Date of Grievance	Union	Subject	Status	Cost thru 1/31/2025
		None		

**Impact Fee Revenues:**

Impact Fees					
	Available	YTD Revenue	Transfer Out		Available
	7/1/2024		Encumbered	Expended	Balance
School	\$62,905.61	\$27,919.62	\$33,510.00	\$4,506.00	\$52,809.23
Police	\$14,677.81	\$2,228.62	\$10,647.62	\$1,867.38	\$4,391.43
Fire	\$7,838.37	\$5,058.37	\$0.00	\$0.00	\$12,896.74
Parks	\$40,698.60	\$7,425.45	\$0.00	\$0.00	\$48,124.05
Roads	\$11,053.88	\$7,723.68	\$0.00	\$0.00	\$18,777.56
Library	\$18,884.04	\$3,926.74	\$919.90	\$0.00	\$21,890.88
Total	\$156,058.31	\$54,282.48	\$45,077.52	\$6,373.38	\$158,889.89

**Reserve Fund Balances:**

	Balance as of 1/31/25
<b>CITY</b>	
Non-Capital Reserve Account	\$ 257,455.85
Accrued Leave Reserve Account	\$ 327,177.10
Health Insurance Stabilization Account	\$ 192,044.46
Winter Maintenance Reserve Account	\$ 183,311.37
Welfare Reserve	\$ 25,596.13
Parking Kiosk Reserve	\$ 16,615.96
LED Light Replacement Reserve	\$ 44,309.25
Street and Highway Project Reserve	\$ 55,691.59
Bridge Repair and Reconstruction Reserve	\$ 1,048.88
Motorcycle Week Account	\$ (4,148.38)
<b>SCHOOL</b>	
Special Education Reserve	\$ 1,140,278.56
School Construction	\$ 2,741,931.01
School Health Insurance Stabilization	\$ 675,400.83
Education Stabilization	\$ 1,362,867.79
LHS BNH Stadium Repair and Upgrade	\$ 208,366.89

**Tax Increment Financing Balances:**

	Balance as of 1/31/2025
Downtown	\$746,684.99
Lakeport	\$154,018.00
Weirs	\$64,026.13

**Codes Office Statistics:**

	Building permits issued	Building/Code inspections	Demo permits issued	Property maintenance action
January 2025	51	62	3	2
January 2024	34	66	2	1

**YTD Building Permits (7/1/24 – 1/31/2025): 398****January 2025 Short Term Rental Inspections: 0****YTD Building Permits (7/1/23 – 1/31/2024): 370****January 2024 Short Term Rental Inspections: 3****Boat Taxes:**

Report as of Date:	Through 1/31/2025		
FISCAL YEAR	BUDGET	Year to date Revenue	% of Budget
2020	\$90,000	\$30,803	34.22%
2021	\$100,000	\$34,975	34.98%
2022	\$110,000	\$29,835	27.12%
2023	\$120,000	\$28,231	23.53%
2024	\$120,000	\$31,951	26.63%
2025	\$120,000	\$26,936	22.45%

	General Fund Revenues*			General Fund Expenditures		
		Realized as of 1/31/2024			Realized as of 1/31/2025	
	Budgeted	Amount		Budgeted	Amount	
2021	\$ 8,699,290	\$5,781,745	66.46%	\$31,383,486	\$21,580,559	68.76%
2022	\$ 9,026,499	\$5,828,142	64.57%	\$32,502,933	\$20,000,452	61.53%
2023	\$ 10,991,625	\$7,518,279	68.40%	\$32,527,791	\$19,001,672	58.41%
2024	\$ 10,821,135	\$7,603,390	70.26%	\$34,987,789	\$20,983,098	59.97%
2025	\$ 12,347,700	\$7,871,350	63.75%	\$36,950,979	\$21,704,747	58.87%

\* Does not include property tax collections noted elsewhere in this report

## EMS Billing History:

Laconia Fire Department EMS Billing Report					
Month 2025	# of Trips 2023-24 Billable	Gross Charge	Net Charge	Payments	Balance Due
Jan	117	\$103,422.89	\$61,144.24	\$0.00	\$61,044.24
Feb					
Mar					
Apr					
May					
June					
July					
Aug					
Sept					
Oct					
Nov					
Dec					
<b>Totals</b>					
Estimated Annual Billable Trip Volume = 1900					
Estimated Annual Revenue = \$ 901,820.00					

Laconia Fire Department EMS Billing Report											
Month 2022-23	Total # Ambulance Responses 2021-22 EMS & Fire	# of Trips 2021-22 Billable	Total # Ambulance Responses 2022-23 EMS & Fire	# of Trips 2022-23 Billable	Gross Charge	Net Charge	% Billable	Write Offs	Payments	% of Payments to Net Charge	Balance Due
Jul	377	285	365	254	\$275,735.00	\$132,193.67	47%	\$23,015.41	\$75,251.71	56%	\$32,187.23
Aug	411	295	318	224	\$267,787.00	\$137,629.90	51%	\$32,011.40	\$74,946.94	56%	\$27,539.77
Sep	334	249	311	224	\$249,489.00	\$124,057.28	49%	\$31,834.54	\$63,355.31	49%	\$26,592.92
Oct	374	276	316	237	\$270,037.00	\$134,821.76	50%	\$27,501.15	\$73,196.45	58%	\$30,835.92
Nov	355	266	297	218	\$227,478.00	\$113,914.92	49%	\$27,317.91	\$55,092.72	47%	\$23,627.74
Dec	325	247	329	238	\$276,909.00	\$135,067.02	48%	\$23,008.79	\$77,639.62	60%	\$31,668.75
Jan	333	220	354	253	\$295,585.00	\$156,091.16	53%	\$3,000.00	\$85,939.66	50%	\$58,438.78
Feb	280	215	285	189	\$219,803.00	\$107,359.01	47%	\$3,420.00	\$62,065.95	56%	\$36,038.19
Mar	272	196	301	217	\$240,620.00	\$127,469.73	55%	\$2,980.78	\$63,861.52	47%	\$57,722.18
Apr	295	211	292	196	\$224,444.00	\$125,292.47	56%	\$350.00	\$42,510.35	30%	\$80,433.51
May	319	232	354	232	\$253,178.00	\$141,931.23	55%	\$1,700.00	\$47,408.77	30%	\$90,602.10
June	335	260	357	163	\$177,327.00	\$117,824.31	66%	\$1,500.00	\$6,411.41	4%	\$109,728.85
<b>Totals</b>	<b>4010</b>	<b>2952</b>	<b>3879</b>	<b>2645</b>	<b>\$2,978,392.00</b>	<b>\$1,553,652.46</b>	<b>52%</b>	<b>\$177,639.98</b>	<b>\$727,680.41</b>	<b>47%</b>	<b>\$605,415.94</b>

**Department of Public Works – Storm Cost Summary:**

	Storm Cost Summary - Per Storm Event									
Date	Condition	OT Hrs.	Double OT Hrs.	OT Cost	OS Contractors	Tons Salt	Cost Salt	Tons Sand	Cost Sand	Total Storm Cost
1/11	Snow	110		\$4,400	\$2,554	95	\$7,424	14	\$217	\$14,595.25
1/12 & 13	Refreeze & sidewalks	24		\$960		68	\$5,314	28	\$434	\$6,708
1/18	Freeze	36		\$1,440						\$1,440
1/19	Snow	190		\$7,600	\$2,554	81	\$6,330	14	\$217	\$16,701
1/21	Snow	23		\$920						\$920
1/22	Refreeze	35		\$1,400		68	\$5,314	14	\$217	\$6,931
1/23	Refreeze	3		\$120		7	\$547			\$667
1/29	Snow & squall	97		\$3,880	\$2,554	133	\$10,394	21	\$326	\$17,153
1/31	Snow	127	51	\$9,160	\$2,554	68	\$3,764	7	\$109	\$15,586
		645	51	\$29,880	\$10,216	520	\$39,088	98	\$1,519	\$80,703

XX/XX & XX/XX - Salt and sand usage included in one highlighted entry

Allocations	Budget	Expended This Month	Expended To Date	Balance Thru Jan. 31, 2025
Winter Maintenance	\$240,000	\$40,607	\$112,296	\$127,704
Winter Maintenance Outside Contractors	\$55,000	\$10,216	\$22,986	\$32,014
Winter Maintenance overtime	\$70,000	\$29,880	\$57,320	\$12,680