



Financial & Operational Trends – April, 2025

Net gain in construction value from Building Permit Reports:

	Current year:	One year ago:	Two years ago:
April 1 – March 31	\$61,092,502	\$71,372,367	\$71,444,955

Fire & Rescue Call Data:

Month	March 2025	2024	2023	2022
Total number of incidents	370	284	329	339
Percent fire calls	27%	24%	21%	30%
Percent calls downtown area*	82%	82%	74%	75%
Busiest time period by hour	11AM, 1PM, 6PM	10AM, 2PM	10AM, 1pm	9AM, 9PM
Percent of all calls 11pm to 7am	16%	28%	22%	16%
Number of critical care patients	18	15	16	15
Number multiple/back-to-back calls	139	113	90	112
Percent of multiple calls EMS	78%	74%	68%	79%
% of emergency responses within 6 min. response time (year-to-date)	82%	80%	84%	79%
Dates with more than 20 incidents	3/31(22)	3/18(21)	3/20(21)	0
# of times working 3 or more calls	16	9	10	10
Total incidents year to date	1,129	954	1,044	1,091

*Downtown area covers N.Main St. to Elm St. to Union to Mechanic, and to the By-Pass

**Does not include multiple calls related to gas leaks

General Assistance Data												
Vouchers	July	August	Sept.	October	Nov.	Dec.	Jan.	Feb.	March	April	May	June
Shelter	13	16	13	10	12	11	11	33 (8)	13			
Rent	7	7	8	12	7	7	11	5	10			
Utilities	3	1	1	3	4	1	2	3	2			
Burial	0	2	0	1	0	0	0	0	1			
Transportation	1	3	3	1	0	0	1	0	1			
Other	1	0	1	0	0	0	0	0	0			
TOTAL	25	29	26	27	23	19	25	41 (16)	27			
Expense	\$18,405	\$20,668	\$23,602	\$20,999	\$18,818	\$17,527	\$17,121	\$12,758	\$21,072			
Exp./Voucher	\$736.20	\$712.69	\$907.77	\$777.74	\$818.19	\$922.47	\$684.84	\$797.39	\$780.45			

Voucher Expense Summary							
	2025YTD	2024	2023	2022	2021	2020	2019
Gross Relief	\$170,971	\$141,944	\$64,392	\$40,139	\$24,061	\$33,378	\$66,569
Reimb./Liens/Refunds	-\$2,414	-\$2,062	-\$21,731	-\$42,815	-\$1,802	\$6,190	\$691
Net Assistance Cost	\$168,557	\$139,882	\$42,661	-\$2,676	\$22,259	\$39,568	\$67,260

Laconia Police Department – Monthly Activity Highlights:

ACTIVITY	(March) THIS MONTH	CORRESPONDING MONTH LAST YEAR	TOTAL THIS YEAR TO DATE	TOTAL LAST YEAR TO DATE	TOTAL 2024	10 YEAR AVERAGE	% (+/-)
Calls for service (total)	2,344	1,626	6,719	5,461	25,485	23,187	9.91%
- Park, Walk, Talk	120	43	288	188	1484	N/A	N/A
- Extra Patrol	385	240	1,023	780	5,136	2,020	154.32%
- Community Policing	19	8	25	49	135	164	-17.88%
Criminal offenses investigated	307	299	876	886	3,737	3,732	0.14%
Criminal off. cleared by arrest	170	210	539	571	2,296	2,266	1.33%
Total # of physical arrests	114	96	320	250	1,202	1,334	-9.90%
M/V – Stops	1,537	806	4,380	3,056	14,552	6,481	124.52%
M/V – Summons	52	8	128	41	431	382	12.77%
M/V – Written warnings	651	341	1,930	1,400	4,372	4,864	-10.12%
Accidents – Fatal	0	0	0	0	1	2	-38.89%
Accidents – Total	45	23	143	103	451	561	-19.63%
Accidents w/injury	5	4	14	20	94	128	-26.56%
Parking tags issued	99	45	346	95	1,565	1,504	4.07%
DWI	3	1	14	6	38	64	-40.71%
Intoxication	18	14	51	31	224	333	-32.64%

March 2025: TYPE OF INCIDENT	# OF CALLS
Domestic disturbance	24
All other disturbances	43
Suicidal subjects	7
Attempted suicide	0
Suicide	0
Violation of restraining order	8
Barricaded subject	0

	# VOLUNTEER HRS
Volunteer Hours (LPD)	0
Volunteer Hours (VSU)	8
Victims Served	0

Property Tax Collection:

	July Warrant Amt.	Dec. Warrant Amt.	Collected thru	Percentage Collected
2016	\$ 20,785,170	\$ 21,260,229	\$ 41,177,419	3/31/2017
2017	\$ 21,075,701	\$ 21,895,151	\$ 42,177,932	3/31/2018
2018	\$ 21,442,154	\$ 23,765,321	\$ 44,597,578	3/31/2019
2019	\$ 22,563,270	\$ 23,935,265	\$ 45,783,554	3/31/2020
2020	\$ 23,203,364	\$ 23,612,210	\$ 46,287,489	3/31/2021
2021	\$ 23,395,524	\$ 24,958,361	\$ 47,930,504	3/31/2022
2022	\$ 24,369,326	\$ 26,785,934	\$ 50,773,270	3/31/2023
2023	\$ 25,820,772	\$ 29,177,322	\$ 54,198,561	3/31/2024
2024	\$ 27,640,341	\$ 32,129,326	\$ 58,957,477	3/31/2025

OVERTIME BY DEPARTMENT FY25

As of :

3/31/2025

	Budget	July	August	September	October	November	December	January	February	March	April	May	June	YTD Total	% Used	PRIOR YR YTD EXP	PRIOR YR TOTAL EXP
01-403-105-0000	FINANCE	500	16	95	216	75	286	62	118	38	99	-	-	1,004	200.81%	885	1,043
01-404-105-0000	LICENSE	100	-	-	-	-	-	-	-	-	-	-	-	0.00%	-	-	163
01-405-105-0000	PLANNING	4,000	176	186	280	196	262	168	127	221	238	-	-	1,854	46.34%	2,478	3,580
01-407-105-0000	CODE	800	-	18	-	9	-	-	-	27	9	-	-	63	7.93%	69	128
01-411-105-0000	ASSESSING	-	-	18	-	9	46	9	-	9	-	-	-	92	0.00%	72	72
01-415-105-0000	CITY CLERK	2000	71	96	1,004	209	1,617	90	70	40	149	-	-	3,347	167.34%	1,883	2,276
	POLICE																
01-437-101-0050	Misc. Overtime	150000	642	1,485	5,596	8,571	(3,677)	3,745	(8,061)	(220)	136	-	-	8,218		26,781	26,752
01-437-101-0051	Holiday OT		10,631	-	7,519	8,971	5,696	11,892	24,861	9,291	-	-	-	78,860		61,172	68,403
01-437-101-0052	Incident OT		2,715	2,760	1,845	341	323	878	2,147	631	1,191	-	-	12,833		9,087	11,549
01-437-101-0053	Court OT		1,608	1,835	1,603	1,625	4,906	1,440	2,813	1,133	1,668	-	-	18,630		13,378	18,348
01-437-101-0054	Shift Coverage OT		6,051	12,344	5,380	6,997	12,670	5,720	5,007	5,546	6,083	-	-	65,798		86,867	113,491
	TOTAL	150,000	21,647	18,425	21,942	26,506	19,919	23,675	26,767	16,381	9,079	-	-	184,340	122.89%	197,285	238,543
	FIRE																
01-445-105-0000	Extra Duty Coverage	95,000	33,747	49,760	21,591	23,830	37,589	19,880	6,765	6,767	12,152	-	-	212,082	223.24%	194,558	275,144
01-445-106-0000	Sick Hurt Coverage	80,000	6,533	20,778	12,228	12,208	21,613	17,282	13,379	7,153	3,729	-	-	114,903	143.63%	163,269	194,353
01-445-106-0001	Personal Time Coverage	70,000	10,554	10,953	8,330	4,699	7,917	4,195	8,647	4,917	5,751	-	-	65,963	94.23%	60,111	82,294
01-445-107-0000	Holiday Pay	132,000	17,038	-	14,643	14,248	16,912	31,138	44,704	14,739	-	-	-	153,423	116.23%	149,727	163,629
01-445-108-0000	Vacation Coverage	139,000	24,398	23,494	11,588	6,749	13,916	7,644	17,826	12,431	17,022	-	-	135,069	97.17%	125,395	153,166
	TOTALS	516,000	92,270	104,985	68,380	61,735	97,948	80,140	91,321	46,008	38,654	-	-	681,439	132.06%	693,060	868,585
01-477-105-0000	WELFARE	500	20	11	-	-	-	-	-	21	11	-	-	62	12.43%	154	154
01-479-105-0000	PARKS & RECREATION	10,000	446	109	443	567	488	468	751	1,832	377	-	-	5,481	54.81%	4,283	7,351
01-493-105-0000	SOLID WASTE	10,000	1,501	2,238	1,607	1,931	2,261	1,827	2,305	1,865	1,589	-	-	17,123	171.23%	18,015	24,884
	PUBLIC WORKS																
01-500-105-0004	Striping	-	-	-	-	270	-	-	-	-	-	-	-	270		528	528
01-500-105-0006	Office	7320	593	741	593	653	925	762	980	762	762	-	-	6,769		6,097	8,072
01-500-105-0007	Road Maintenance	24400	851	1,374	1,337	3,151	2,683	3,300	2,269	2,474	1,777	-	-	19,215		19,662	25,981
01-502-105-0001	Winter Maintenance	0	-	-	-	-	-	-	-	184	-	-	-	184		-	-
01-502-105-0003	Plowing	79300	-	-	-	-	-	30,118	16,923	62,036	3,576	-	-	112,652		62,117	72,006
01-502-105-0004	OT - Temp Plowing	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
01-502-105-0005	Sanding/Salting	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
01-505-105-0000	City Engineering	10980	166	12	35	24	259	112	20	162	-	-	-	792		8,635	9,340
01-507-105-0000	Drain Maintenance	0	-	-	-	-	-	-	126	-	-	-	-	126		130	130
01-510-105-0000	Parking/Traffic Control	0	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
01-513-105-0000	Signs	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
01-514-105-0000	Parking Garage	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	TOTALS	122,000	1,610	2,126	1,965	3,828	3,867	34,292	20,317	65,617	6,115	-	-	140,009	114.76%	97,169	116,058
	SANITARY SEWER																
90-409-105-0000	WRBP	5000	574	359	608	790	2,134	2,394	481	1,175	201	-	-	8,716		4,469	6,463
90-421-105-0000	Sewer Maintenance	10000	19	10	-	37	-	158	12	-	-	-	-	236		877	895
	TOTALS	15,000	593	369	608	828	2,134	2,553	493	1,175	201	-	-	8,952	59.68%	5,346	7,359
	EMS - AMBULANCE																
91-445-105-0000	Extra Duty Coverage	71,000	14,603	8,875	8,700	7,962	32,836	5,566	3,797	4,427	12,303	-	-	99,070	139.54%	61,516	86,760
91-445-106-0000	Sick Hurt Coverage	46,000	2,207	-	3,201	-	-	1,120	548	-	-	-	-	7,076	15.38%	13,044	15,316
91-445-106-0001	Personal Time Coverage	24,500	950	602	486	1,179	3,460	-	-	-	-	-	-	6,678	27.26%	7,698	7,698
91-445-107-0000	Holiday Pay	23,000	1,592	-	1,999	1,965	1,582	3,526	6,479	1,850	-	-	-	18,993	82.58%	16,661	18,287
91-445-108-0000	Vacation Coverage	35,000	4,268	3,811	741	8,561	3,325	2,575	414	-	-	-	-	23,694	67.70%	14,211	15,916
	TOTALS	199,500	23,620	13,288	15,127	19,667	41,204	12,787	11,238	6,278	12,303	-	-	155,511	77.95%	113,130	143,977
92-401-105-0001	INTERNAL SERVICE	5,000	415	330	653	1,684	302	951	1,239	1,914	574	-	-	8,062	161.24%	4,095	5,739
	GRAND TOTAL	1,035,400	142,383	142,295	112,225	117,243	170,333	157,021	154,745	141,426	69,398	-	-	1,207,339	116.61%	1,137,922	1,419,909

Motor Vehicle Registration:

Report as of Date: FISCAL YEAR	Through 3/31/2025 BUDGET	Year to date Revenue	Municipal Transportation Revenue	Total Motor Vehicle Revenue	% of Budget
2019	\$2,875,000	\$2,221,973	\$67,985	\$2,286,958	79.56%
2020	\$3,085,000	\$2,215,957	\$68,290	\$2,284,247	74.04%
2021	\$3,150,000	\$2,404,870	\$73,625	\$2,478,495	78.68%
2022	\$3,270,000	\$2,491,774	\$73,630	\$2,565,404	78.45%
2023	\$3,500,000	\$2,495,780	\$73,375	\$2,569,155	73.40%
2024	\$3,600,000	\$2,565,075	\$74,810	\$2,639,885	73.33%
2025	\$3,700,000	\$2,778,132	\$75,975	\$2,854,107	77.13%

Parks & Recreation Facility Use Requests:

	2024-25	2023-24	2022-23	2021-22	200-21	2019-20	2018-19	2017-18	2016-17
July	17	2	9	8	5	10	24	18	4
August	10	4	7	8	9	10	10	15	11
September	5	14	2	4	7	7	4	3	5
October	8	4	3	8	7	10	6	4	7
November	3	2	6	3	7	3	3	4	2
December	0	0	0	0	0	0	0	0	0
January	6	7	6	4	0	11	11	6	5
February	0	8	15	11	9	10	6	6	8
March	27	11	9	15	6	4	8	11	12
April		11	10	14	19	8	5	8	13
May		19	16	8	13	3	9	12	2
June		14	10	9	13	8	1	3	6
Total	76	96	93	92	95	84	87	90	75

Pending Grievances Summary:

Date of Grievance	Union	Subject	Status	Cost thru 3/31/2025
		None		

Impact Fee Revenues:

Impact Fees					
	Available	YTD Revenue	Transfer Out		Available
	7/1/2024		Encumbered	Expended	Balance
School	\$62,905.61	\$153,828.11	\$3,072.30	\$34,943.70	\$178,717.72
Police	\$14,677.81	\$11,115.49	\$9,920.86	\$2,594.14	\$13,278.30
Fire	\$7,838.37	\$24,597.79	\$0.00	\$0.00	\$32,436.16
Parks	\$40,698.60	\$40,079.22	\$0.00	\$0.00	\$80,777.82
Roads	\$11,053.88	\$33,941.29	\$0.00	\$0.00	\$44,995.17
Library	\$18,884.04	\$21,491.30	\$919.90	\$0.00	\$39,455.44
Total	\$156,058.31	\$285,053.20	\$13,913.06	\$37,537.84	\$389,660.61

Reserve Fund Balances:

		Balance as of 3/31/25
CITY		
Non-Capital Reserve Account	\$	259,035.75
Accrued Leave Reserve Account	\$	329,509.75
Health Insurance Stabilization Account	\$	193,413.67
Winter Maintenance Reserve Account	\$	184,618.31
Welfare Reserve	\$	25,778.62
Parking Kiosk Reserve	\$	16,734.43
LED Light Replacement Reserve	\$	44,625.16
Street and Highway Project Reserve	\$	56,088.65
Bridge Repair and Reconstruction Reserve	\$	1,056.36
Motorcycle Week Account	\$	11,444.37
SCHOOL		
Special Education Reserve	\$	1,148,408.33
School Construction	\$	2,761,479.96
School Health Insurance Stabilization	\$	680,216.19
Education Stabilization	\$	1,372,584.53
LHS BNH Stadium Repair and Upgrade	\$	209,852.47

Tax Increment Financing Balances:

	Balance as of 3/31/2025
Downtown	\$746,307.47
Lakeport	\$154,018.00
Weirs	\$127,463.37

Codes Office Statistics:

	Building permits issued	Building/Code inspections	Demo permits issued	Property maintenance action
March 2025	62	70	1	9
March 2024	58	44	2	0

YTD Building Permits (7/1/24 – 3/31/2025): 544

February 2025 Short Term Rental Inspections: 3

YTD Building Permits (7/1/23 – 3/31/2024): 456

February 2024 Short Term Rental Inspections: 1

Boat Taxes:

Report as of Date:	Through 3/31/2025		
FISCAL YEAR	BUDGET	Year to date Revenue	% of Budget
2020	\$90,000	\$33,226	36.92%
2021	\$100,000	\$40,603	40.60%
2022	\$110,000	\$35,677	32.43%
2023	\$120,000	\$32,289	26.91%
2024	\$120,000	\$37,027	30.9%
2025	\$120,000	\$35,311	29.4%

	General Fund Revenues*			General Fund Expenditures		
	Realized as of 3/31/2024			Realized as of 3/31/2025		
	Budgeted	Amount		Budgeted	Amount	
2021	\$ 8,699,290	\$ 7,350,515	84.5%	\$31,383,486	\$24,789,686	79.0%
2022	\$ 9,026,499	\$7,107,302	78.7%	\$32,502,933	\$23,441,647	72.1%
2023	\$ 10,991,625	\$9,204,648	83.7%	\$32,527,791	\$23,764,146	73.1%
2024	\$ 10,821,135	\$9,402,983	86.9%	\$34,987,789	\$25,487,862	72.8%
2025	\$ 12,347,700	\$9,508,223	77.0%	\$36,950,979	\$26,766,469	72.4%

* Does not include property tax collections noted elsewhere in this report

EMS Billing History:

Laconia Fire Department EMS Billing Report					
Month 2025	# of Trips 2023-24 Billable	Gross Charge	Net Charge	Payments	Balance Due
Jan	138	\$236,329.39	\$113,813.89	\$44,771.61	\$68,173.66
Feb	190	\$337,101.25	\$163,679.57	\$46,287.12	\$115,770.62
Mar	129	\$165,426.43	\$83,787.81	\$0.00	\$83,787.81
Apr					
May					
June					
July					
Aug					
Sept					
Oct					
Nov					
Dec					
Totals	457	\$738,857.07	\$361,281.27	\$91,058.73	\$267,732.09

Estimated Annual Billable Trip Volume = 1890

Estimated Annual Revenue = \$ 890,000.00

Laconia Fire Department EMS Billing Report											
Month 2022-23	Total # Ambulance Responses 2021-22 EMS & Fire	# of Trips 2021-22 Billable	Total # Ambulance Responses 2022-23 EMS & Fire	# of Trips 2022-23 Billable	Gross Charge	Net Charge	% Billable	Write Offs	Payments	% of Payments to Net Charge	Balance Due
Jul	377	285	365	254	\$275,735.00	\$132,193.67	47%	\$23,015.41	\$75,251.71	56%	\$32,187.23
Aug	411	295	318	224	\$267,787.00	\$137,629.90	51%	\$32,011.40	\$74,946.94	56%	\$27,539.77
Sep	334	249	311	224	\$249,489.00	\$124,057.28	49%	\$31,834.54	\$63,355.31	49%	\$26,592.92
Oct	374	276	316	237	\$270,037.00	\$134,821.76	50%	\$27,501.15	\$73,196.45	58%	\$30,835.92
Nov	355	266	297	218	\$227,478.00	\$113,914.92	49%	\$27,317.91	\$55,092.72	47%	\$23,627.74
Dec	325	247	329	238	\$276,909.00	\$135,067.02	48%	\$23,008.79	\$77,639.62	60%	\$31,668.75
Jan	333	220	354	253	\$295,585.00	\$156,091.16	53%	\$3,000.00	\$85,939.66	50%	\$58,438.78
Feb	280	215	285	189	\$219,803.00	\$107,359.01	47%	\$3,420.00	\$62,065.95	56%	\$36,038.19
Mar	272	196	301	217	\$240,620.00	\$127,469.73	55%	\$2,980.78	\$63,861.52	47%	\$57,722.18
Apr	295	211	292	196	\$224,444.00	\$125,292.47	56%	\$350.00	\$42,510.35	30%	\$80,433.51
May	319	232	354	232	\$253,178.00	\$141,931.23	55%	\$1,700.00	\$47,408.77	30%	\$90,602.10
June	335	260	357	163	\$177,327.00	\$117,824.31	66%	\$1,500.00	\$6,411.41	4%	\$109,728.85
Totals	4010	2952	3879	2645	\$2,978,392.00	\$1,553,652.46	52%	\$177,639.98	\$727,680.41	47%	\$605,415.94

Department of Public Works – Storm Cost Summary:

XX/XX & XX/XX - Salt and sand usage included in one highlighted entry

Allocations	Budget	Expended This Month	Expended To Date	Balance Thru Feb 28, 2025
Winter Maintenance	\$240,000	\$38,532	\$247,432*	\$ (7,432)
Winter Maintenance Outside Contractors	\$55,000	\$2,554	\$54,867	\$133
Winter Maintenance overtime	\$70,000	\$11,140	\$116,860	\$ (46,860)

* Defined as salt that has been placed on the road. The City has purchased \$270,772.95 of salt as of March 31st. Public Works has approximately 500 tons of salt on hand.