



Financial & Operational Trends – December, 2017

Net gain in construction value from Building Permit Reports:

	Current year:	One year ago:	Two years ago:
April 1 - November 30	\$17.5 million	\$14.8 million	\$27.5 million

Fire & Rescue Call Data:

Month	November, 2017	2016	2015	2014
Total number of emergencies	409	412	361	395
Percent fire calls	30%	30%	25%	46%
Percent calls downtown area*	67%	67%	65%	56%
Busiest time period by hour	3PM, 5PM, 6PM	11:00 AM	1:00 PM	8PM
Percent of all calls 11pm to 7am	24%	18%	18%	21%
Status 1 or 2 high risk patients	30	20	12	6
Number multiple/back-to-back	223	220	168	224
Percent of multiple calls EMS	68%	70%	69%	41%
% of emergency responses within 6 min. response time (year-to-date)	78%	83%	85%	78%
Busiest dates/# of calls each date	Nov. 1, 7, 9, 21, 29 21+ calls each day	Nov. 5 & 8 23 calls each	Nov. 5 & 28 - 18 calls	Nov. 26 56 calls
# of times working 3 or more calls	33	34	21	39
Total calls year to date	4571	4270	3965	3585

*Downtown area covers N.Main St. to Elm St. to Union and Mechanic, and to the By-Pass

Public Assistance Data:

City Relief	2018	2017	2016	2015
Fiscal Year				
Jul	\$6,454	\$5,590	\$4,316	\$4,064
Aug	\$6,700	\$5,057	\$6,760	\$3,154
Sept	\$1,624	\$2,310	\$4,765	\$4,311
Oct	\$3,664	\$3,250	\$4,385	\$3,645
Nov	\$7,816	\$3,250	\$5,273	\$2,502
Dec		\$4,606	\$6,425	\$3,956
Jan		\$4,239	\$6,191	\$2,950
Feb		\$2,693	\$4,188	\$2,137
Mar		\$3,184	\$5,162	\$1,651
Apr		\$3,487	\$3,196	\$2,436
May		\$4,351	\$4,970	\$ 917
Jun		\$4,485	\$4,183	\$3,274
Gross Relief	\$26,258	\$46,502	\$59,814	\$34,997
Reimbursements/Liens/refunds	\$ 345	\$ 5,206	\$5,015	\$2,333
01-477-499-0000				
Net Cost of Welfare	\$25,913	\$41,296	\$54,799	\$32,664

Laconia Police Department – Monthly Activity Highlights:

ACTIVITY	(November) THIS MONTH	CORRESPONDING MONTH LAST YEAR	TOTAL THIS YEAR TO DATE	TOTAL LAST YEAR TO DATE	% +/-
Calls for service	1,621	1,654	21,184	20,655	2.56
Criminal offenses investigated	254	345	3,285	3,940	-16.62
Criminal off. cleared by arrest	157	189	2,161	2,215	-2.44
Total # of physical arrests	106	115	1,286	1,394	-7.75
M/V – Stops	346	293	5,019	4,237	18.46
M/V – Summons	14	18	356	285	24.91
M/V – Written warnings	239	268	4,408	4,072	8.25
Accidents – Fatal	0	0	3	2	50.00
Accidents – Total	56	49	597	489	22.09
Accidents w/injury	12	10	124	96	29.17
Parking tags issued	43	23	1,040	1,011	2.87
DWI	2	4	51	53	-3.77
Intoxication	23	22	321	363	-11.57

TYPE OF INCIDENT	# OF CALLS
November, 2017:	
Domestic disturbance	24
All other disturbances	100
Suicidal subjects	6
Attempted Suicide	0
Suicide	0
Violation of restraining order	11
Barricaded subject	0

	# OF VOLUNTEER HOURS
Volunteer Hours (LPD)	13
Volunteer Hours (VSU)	14.5
Victims Served	6

Property Tax Collection:

	July Warrant Amt.	Dec. Warrant Amt.	Collected thru	Percentage Collected
2011	\$ 18,614,652	\$19,353,850	\$18,187,669	47.90%
2012	\$18,830,369	\$19,687,790	\$19,348,718	50.23%
2013	\$19,134,704	\$20,235,081	\$18,819,469	47.80%
2014	\$19,558,097	\$20,640,342	\$19,062,247	47.42%
2015	\$20,036,102	\$21,298,380	\$19,507,282	47.19%
2016	\$20,785,170	\$21,260,229	\$20,621,475	49.05%
2017	\$21,075,701	\$21,895,151	\$20,902,241	48.64%

Motor Vehicle Registration:

Report as of Date:	Through 11/30/17		
FISCAL YEAR	BUDGET	Year to date Revenue	% of Budget
2013	\$2,050,000	\$890,258	43.43%
2014	\$2,175,000	\$970,392	44.62%
2015	\$2,325,000	\$1,054,227	45.34%
2016	\$2,500,000	\$1,065,067	42.60%
2017	\$2,674,000	\$1,134,792	42.44%

OVERTIME BY DEPARTMENT

															2018 YTD TOTALS	2017 YTD TOTALS	TOTAL 2017 EXP	
		FY18 Budget	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	2018 YTD TOTALS	2017 YTD TOTALS	TOTAL 2017 EXP	
01-411-105-0000	ASSESSING						18								18		29	
	Overtime	-	-	-	-	-	18	-	-	-	-	-	-	-	18		29	
01-415-105-0000	CITY CLERK																	
	Overtime	200	21	66	369	120	171	-	-	-	-	-	-	-	747	1,471	1,912	
01-407-105-0000	CODE																	
	Overtime	373.5%	21	66	369	120	171	-	-	-	-	-	-	-	747	1,471	1,912	
01-403-105-0000	FINANCE																	
	Overtime	500	-	6	195	64	39	-	-	-	-	-	-	-	304	257	563	
01-477-105-0000	WELFARE																	
	Overtime	-	-	93	8	-	80	-	-	-	-	-	-	-	181	76	129	
01-445-106-0000	FIRE																	
	Sick Hurt Coverage	38,000	166	2,974	5,614	3,390	4,911	-	-	-	-	-	-	-	17,055	18,162	49,952	
01-445-106-0001	Personal Time Coverage	34,000	1,836	4,111	5,737	3,618	1,709	-	-	-	-	-	-	-	17,011	22,498	45,991	
01-445-108-0000	Vacation Coverage	95,000	8,059	9,793	10,954	12,661	9,973	-	-	-	-	-	-	-	51,440	70,368	120,794	
	Subtotal	10,061	16,878	22,305	19,669	16,593									85,506	111,028	216,737	
01-445-105-0000	Extra Duty Coverage	54,000	3,947	1,827	5,068	5,702	5,563	-	-	-	-	-	-	-	22,107	41,510	64,130	
01-445-107-0000	Holiday Pay	110,000	12,139	(677)	10,527	10,634	10,381	-	-	-	-	-	-	-	43,004	43,770	116,578	
	SUBTOTAL	331,000	16,086	1,150	15,595	16,336	15,944								65,111	85,280	180,708	
	TOTALS	45.5%	26,147	18,028	37,900	36,005	32,537								150,617	196,308	397,445	
70-401-106-0000	FIRE - AMBULANCE																	
	Sick Hurt Coverage	-	903	2,702	1,169	997	2,634	-	-	-	-	-	-	-	8,405	9,859	27,491	
70-401-106-0001	Personal Time Coverage	-	-	451	2,217	1,707	2,277	-	-	-	-	-	-	-	6,652	5,674	16,496	
70-401-108-0000	Vacation Coverage	-	4,286	1,940	7,574	4,549	2,023	-	-	-	-	-	-	-	20,372	9,873	27,389	
	Subtotal	5,189	5,093	10,960	7,253	6,934									35,429	25,406	71,376	
70-401-105-0000	Extra Duty Coverage	-	2,389	1,891	2,597	8,629	8,649	-	-	-	-	-	-	-	24,155	28,658	71,788	
70-401-107-0000	Holiday Pay	-	2,133	442	1,383	1,244	1,244	-	-	-	-	-	-	-	6,446	6,599	16,258	
	SUBTOTAL	4,522	2,333	3,980	9,873	9,893									30,601	35,257	88,046	
	TOTALS	9,711	7,426	14,940	17,126	16,827									66,030	60,663	159,422	
01-404-105-0000	LICENSE																	
	Overtime	500	-	-	-	-	-	-	-	-	-	-	-	-	167	167	-	
	TOTALS	33.4%													167	167	167	
01-405-105-0000	PLANNING																	
	Overtime	2,000	238	131	328	202	171	-	-	-	-	-	-	-	1,070	970	3,244	
	TOTALS	53.5%	238	131	328	202	171								1,070	970	3,244	
01-437-101-0050	POLICE																	
	Overtime	120,000	11,616	25,789	28,298	9,071	(20,882)	-	-	-	-	-	-	-	53,892	58,046	147,925	
	TOTALS	44.9%	11,616	25,789	28,298	9,071	(20,882)								53,892	58,046	147,925	
01-479-105-0000	PARKS & RECREATION																	
	Overtime	6,000	902	343	428	368	150	-	-	-	-	-	-	-	2,191	3,305	12,135	
	TOTALS	36.5%	902	343	428	368	150								2,191	3,305	12,135	
01-500-105-0006	PUBLIC WORKS	80,000														2,879	2,493	9,729
	Office	363	729	605	484	698	-	-	-	-	-	-	-	-				
01-500-105-0007	Road Maintenance	546	1,128	818	3,765	2,400	-	-	-	-	-	-	-	-	8,657	10,947	17,854	
01-502-105-0003	Plowing	-	-	-	-	633	-	-	-	-	-	-	-	-	633		84,420	
01-502-105-0004	Temp Plowing	-	-	-	-	-	-	-	-	-	-	-	-	-			1,406	
01-502-105-0005	Sanding/Salting	-	-	-	-	238	-	-	-	-	-	-	-	-	238		23,048	
01-505-105-0000	City Engineering	-	-	117	572	-	-	-	-	-	-	-	-	-	689	1,070	1,152	
01-507-105-0000	Drain Maintenance	-	14	29	-	-	-	-	-	-	-	-	-	-	43	83	264	
01-510-105-0000	Parking/Traffic Control	90	-	15	-	-	-	-	-	-	-	-	-	-	105	107	1,387	
01-513-105-0000	Signs	-	-	-	-	-	-	-	-	-	-	-	-	-	17	-	-	
01-514-105-0000	Parking Garage	-	-	17	-	-	-	-	-	-	-	-	-	-				
	TOTALS	16.6%	999	1,871	1,601	4,821	3,969								13,261	14,700	139,260	
01-493-105-0000	SOLID WASTE	10,000	1,053	267	942	756	622	-	-	-	-	-	-	-	3,640	5,248	12,360	
	Overtime	36.4%	1,053	267	942	756	622	-	-	-	-	-	-	-	3,640	5,248	12,360	
90-409-105-0000	SANITARY SEWER	28,000																
	WRBP	600	1,268	1,747	809	2,214	-	-	-	-	-	-	-	-	6,638	5,366	12,443	
90-421-105-0000	Sewer Maintenance	111	-	168	135	14	-	-	-	-	-	-	-	-	428	1,269	2,703	
	TOTALS	25.2%	711	1,268	1,915	944	2,228								7,066	6,635	15,146	

Parks & Recreation Facility Use Requests:

	2017-18	2016-17	2015-16	2014-15	2013-14	2012-13	2011-12	2010-11	2009-10
July	18	4	3	15	2	2	13	2	5
August	15	11	18	4	4	3	0	3	2
September	3	5	4	5	3	1	3	5	6
October	4	7	5	2	4	2	3	1	3
November	4	2	6	6	5	4	1	4	1
December		0	4	7	4	12	1	10	5
January		5	9	10	0	3	7	2	3
February		8	13	6	10	12	22	16	16
March		12	9	12	19	10	5	10	8
April		13	8	16	12	11	10	6	11
May		2	8	10	9	7	13	6	4
June		6	11	10	18	14	23	10	5
Total	44	75	98	103	90	81	101	75	69

Pending Grievances Summary: *Updated information will be provided in next month's report.*

Date of Grievance	Union	Subject	Status	Cost through 11/30/17
6/15/15	FIRE	Should City pay \$20 health insurance co-pay for Dr. visit recommended by OHS following job related physical	<ul style="list-style-type: none"> ▪ Denied by City Manager on 7/24/15 ▪ Arbitration requested – Atty. Broth and Personnel Specialist will meet with union in an effort to resolve prior to arbitration ▪ 11/17/15 Discussed with Atty. Mark Broth and Richard Molan (following Court Duty arbitration); Atty. Broth forwarded MOU to Atty. Molan ▪ Still attempting to resolve 	Information not available at this time
3/27/17	FIRE	Union claims that City has accrued their leave time incorrectly	<ul style="list-style-type: none"> ▪ 4/20/17 - Hearing held with the City Manager ▪ 5/16/17 - Second meeting scheduled for further discussion ▪ 5/26/17 Grievance denied by City Manager ▪ 6/27/17 Arbitration requested by Union 	Information not available at this time

Impact Fee Revenues:

	Total Revenue as of 6/30/2017	Revenue Year-to-Date	Transfer Out FY18 Year-to-date	Total Revenue as of 11/30/17
School	\$50,527.94	\$9,608.98	-0-	\$60,136.92
Police	\$10,343.57	\$606.03	-0-	\$10,949.80
Fire	\$9,007.10	\$1,352.67	-0-	\$10,360.13
Parks	\$11,409.91	\$2,167.44	-0-	\$13,577.35
Roads	\$21,951.32	\$1,772.29	(\$16,000)	\$7,723.61
Library	\$6,180.96	\$1,155.61	(\$5,000)	\$2,336.57
Total Impact Fees Collected	\$109,420.80	\$16,663.02	(\$21,000.00)	\$105,084.38

Expendable Trust Balances:

		Balance as of 11/30/17
Non-Capital Reserve Account		\$154,517.23
Accrued Leave Reserve Account		\$251,270.10
Winter Maintenance Reserve Account		\$80,560.68
Health Insurance Stabilization Account		\$170,894.61
Motorcycle Week Account		\$65,214.81
Fire Stabilization Account		-0-

Tax Increment Financing Balances:

Balance as of 11/30/17	
Downtown	\$1,054,575.34
Lakeport	\$8,894.00
Weirs	(\$35,557.47)

Boat Taxes:

Report as of Date:	Through 11/30/17		
FISCAL YEAR	BUDGET	Year to date Revenue	% of Budget
2014	\$85,000	\$15,882	18.66%
2015	\$90,000	\$14,479	16.09%
2016	\$90,000	\$13,607	15.12%
2017	\$85,000	\$11,090	13.05%
2018	\$85,000	\$16,871	19.85%

Department of Public Works - Storm Cost Summary:

Allocations		Expended This Month	Expended To Date *	Balance Thru Dec. 2017
Winter Maintenance		\$37,925.00	\$52,894.00	\$302,106.00
Winter Maintenance Outside Contractors		\$0.00	\$0.00	\$32,000.00
Winter Maintenance Overtime		\$760.00	\$760.00	\$49,240.00